

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 06-APR-2015		Repository ☐ Reference No. 10703847	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State		Zip Code			
DETROIT		MI					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
3D4PG5FV0A				DODGE		JOURNEY	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
10/2014		SUMMIT PLACE KIA				2011 2010	
Original Owner		Dealer's City		State		Zip Code	
☐		MT. CLEMENS		MI			
Transmission Type		Powertrain		Multiple Failure:		Incident Date(s)	
☐ Antilock Brakes ☐ Cruise Control						24-OCT-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: BRAKES (PWS)						Failure Mileage	
						41000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No		0		0	
						Reported to Police	
						N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2011 DODGE JOURNEY. THE CONTACT STATED THAT THE BRAKES FAILED TO WORK PROPERLY AND THE BRAKE PEDAL SANK TO THE FLOOR. THE CONTACT MENTIONED THAT THE STOPPING DISTANCE WAS EXTENDED AND THE BRAKE LIGHT AND TRACTION CONTROL LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC AND THE TECHNICIAN DETERMINED THAT NOTHING WAS WRONG WITH THE BRAKES. THE VEHICLE HAD NOT BEEN DIAGNOSED BY THE DEALER. THE FAILURE MILEAGE WAS 41,000.							
2010 NOTE: I took VEHICLE to Roseville Dodge Dealership APR 2015, I WAS told brakes were okay. They thought the pads were not high quality which I did not have installed. As of MAY 2015 BRAKES still an issue							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							