

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation National Highway Traffic Safety Administration				DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148			
				Date Received 03-APR-2015		Repository ☐ Reference No. 10703529					
OWNER INFORMATION (Type or Print)								Daytime Telephone Number [REDACTED]		E-mail Address 	
Name [REDACTED]				Address [REDACTED]				Evening Telephone Number 			
City LAUGHLIN				State NV		Zip Code [REDACTED]					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).											
VEHICLE INFORMATION											
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C4RC1BG1ER [REDACTED]						Make CHRYSLER		Model TOWN AND COUNTRY		Model Year 2014	
Date Purchased 10/2/13		Dealer's Name and Telephone Number Swantys Chrysler 928-704-2222				Engine: 3.6 liter No: Cylinders 6		Fuel Type: Gas			
Original Owner ☒		Dealer's City Bullhead City, AZ		State AZ		Zip Code 86442					
Transmission Type 6 Speed automatic		☒ Antilock Brakes ☒ Cruise Control		Powertrain [REDACTED]		Multiple Failure: TIRE		Incident Date(s) 04-MAR-2014			
FAILED COMPONENT(S)/PART(S) INFORMATION											
Vehicle Component Codes: 199000 TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS, 200000 WHEELS								Failure Mileage 6000		Failure Speed 	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE											
Tire Make KUMHO				Tire Model (Name or Number) SOLUS KH16				Tire Size (Example P215/65R15) P225/65R17			
DOT No. (Example: DOTM19ABC036)				☒ Original Equipment ☐ Prior Repair		Failure Location: near passenger					
Tire Component Code								Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE											
Make:				Date Manufactured:				Model No./Name:			
Seat Type:				Installation System:							
Child Seat Component Code:				Failed Part:							
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)											
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0		Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).											
TL* THE CONTACT OWNS A 2014 CHRYSLER TOWN AND COUNTRY. THE CONTACT STATED THAT TIRE PRESSURE MONITORING SYSTEM FAILED. THE VEHICLE WAS TAKEN TO THE DEALER. THE TECHNICIAN INFLATED THE TIRE AND STATED THAT THE VEHICLE NEEDED TO BE RUN WITH THE AIR LEVEL CORRECTED; HOWEVER, THE REMEDY FAILED AND THE TECHNICIAN DIAGNOSED THAT THE SENSOR NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS UNAVAILABLE. THE FAILURE MILEAGE WAS 6,000.											
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.											
ATTACH ADDITIONAL SHEETS IF NECESSARY											
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.											

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Could not find DOT # or Component Code. Auto was made in Canada. Copied all numbers from tires. Milage is less then 6,000 now. Was mis-taken of this when talking to you.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

13517-15
NV 890
02 MAY '15
PM 2 L



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration