

MAY 11 2015

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 03-APR-2015	Repository ☐ Reference No. 10703470
OWNER INFORMATION (Type or Print)				Daytime Telephone Number E-mail Address Evening Telephone Number <i>Samo</i>	
Name [REDACTED]					
Address [REDACTED]					
City SAINT JOSEPH	State IL	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4F2CZ96114K [REDACTED]		Make MAZDA	Model TRIBUTE	Model Year 2004	
Date Purchased 3/2004	Dealer's Name and Telephone Number <i>Siemans Mazda</i>		Engine: No: Cylinders	Fuel Type:	
Original Owner ☒	Dealer's City <i>St. Joseph</i>	State ME	Zip Code 49085		
Transmission Type <i>Automatic</i>	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 30-MAR-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: BRAKES (PWS), 200000 WHEELS, 180000 VEHICLE SPEED CONTROL			Failure Mileage 199000	Failure Speed 45	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 MAZDA TRIBUTE. WHILE DRIVING 45 MPH, A RATTLING SOUND EMITTED FROM THE REAR PASSENGER SIDE OF THE VEHICLE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE REAR PASSENGER WHEEL NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 199,000. <i>CAR WAS REPAIRED - MANUFACTURER WAS NOTIFIED, RIGHT PASSENGER WHEEL WELL RUSTED OUT.</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY. The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Preliminary Estimate

Customer: [REDACTED]

Job Number:

Vehicle: 2004 MAZD TRIBUTE 4X4 ES 4D UTV 6-3.0L-FI

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		QUARTER PANEL					
2	R&I	RT Upper trim panel graphite				0.4	
3	*	Repl RT Wheelhouse panel	EF9170150	1	298.00 s	14.0	0.8
4	R&I	RT Rear trim panel graphite				0.2	
5	R&I	RT Qtr trim panel w/o 7 speaker system graphite				0.4	
6		REAR SUSPENSION					
7	*	R&I RT Shock			m	0.3	
8		REAR BUMPER					
9	R&I	R&I bumper cover				1.0	
10	#	Rpr cut trim and fit				4.0	
11	#	PAID CASH		1	-1,350.73 X		
SUBTOTALS					-1,052.73	20.3	0.8

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			298.00
Body Labor	20.3 hrs @	\$ 48.00 /hr	974.40
Paint Labor	0.8 hrs @	\$ 48.00 /hr	38.40
Paint Supplies	0.8 hrs @	\$ 26.00 /hr	20.80
Miscellaneous			-1,350.73
Subtotal			-19.13
Sales Tax	\$ 318.80 @	6.0000 %	19.13
Grand Total			0.00
Deductible			0.00
CUSTOMER PAY			0.00

THIS ESTIMATE IS BASED ON OUR INSPECTION AND DOES NOT COVER ADDITIONAL PARTS OR LABOR WHICH MAY BE REQUIRED AFTER THE WORK HAS STARTED. WORN OR DAMAGED PARTS, NOT EVIDENT ON FIRST INSPECTION, MAY BE DISCOVERED AND YOU WILL BE CONTACTED FOR AUTHORIZATION FOR ADDITIONAL WORK. PARTS PRICES SUBJECT TO CHANGE WITHOUT NOTICE.

CAR RENTAL AVAILABLE, CALL HERTZ CAR RENTAL AT 269-926-7369 OR 616-393-2040.
THANK YOU FOR LETTING US SERVE YOU! SEE YOU SOON.