



**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

VEHICLE CRASHED INTO THE BACK OF ANOTHER CAR IN A CALIFORNIA  
FREEWAY. SPEED - 15 - 20 MPH - AIR BAGS DID NOT DEPLOYED.  
FRONT BUMPER WAS SEVERELY DAMAGED., CAR RADIATOR  
WAS DAMAGED DURING IMPACT; WATER LEAKED OUT  
CAR OVERHEATED, DAMAGE ENGINE HEADS & BLOCK.  
NO INJURIES WERE SUFFERED BY NEITHER PARTY.  
OWNER WANTS CAR FIXED. CANNOT BELIEVE  
THAT AN IMPACT AT 15 - 20 MILES WOULD CAUSE  
SO MUCH DAMAGE. I THINK THEY NEED BETTER BUMPERS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

SAN DIEGO  
CA 92101  
00 MAY 15  
PM 11 1



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation**  
**National Highway Traffic Safety Administration**  
**Office of Defects Investigation, NVS-210**  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



**Think your vehicle  
has a safety defect?**

**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**  
**www.safercar.gov**

**or call:**  
**Vehicle Safety Hotline**  
**888-327-4236**

**NHTSA**