

MAY 14 2015

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 31-MAR-2015	Repository ☐ Reference No. 10702816
OWNER INFORMATION (Type or Print)		Daytime Telephone Number	
Name		E-mail Address	
Address		Evening Telephone Number	
City DOVER	State DE	Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C3CCAAG6D		Make CHRYSLER	Model 300
		Model Year 2013	
Date Purchased 2/27/2013	Dealer's Name and Telephone Number HOLDEN DODGE 302-734-5708		Engine: 3.6 LITER No. Cylinders 6
Original Owner ☒	Dealer's City HOLDEN	State DE	Fuel Type: E-85
Transmission Type 8-speed WITH E-SHIFTER	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure: NONE
		Incident Date(s) 04-DEC-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 110000 ELECTRICAL SYSTEM		Failure Mileage 71/A	Failure Speed 71/A
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2013 CHRYSLER 300. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V634000 (ELECTRICAL SYSTEM); HOWEVER, THE PART NEEDED TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. RECALL REPAIR completed 4-20-2015 COPY OF INVOICE attached			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			



Holden

Dodge Chrysler Jeep RAM

640 S. GOVERNORS AVENUE - DOVER, DELAWARE 19904
TELEPHONE (302) 734-5708



R/O		VIN		DATE IN	
[REDACTED]		2 C 3 C C A A G 6 D H [REDACTED]		04/20/15	
YEAR	MAKE	MODEL	COLOR	TIME IN	
2013	CHRYSLER	300	BRIT WHITE N	09:11	
MILES IN	MILES OUT	FIRST USE	LOC.	CLOSED	
9422	9422	02/27/13 02/27/13	DE	04/20/15	
SEE ALSO			H: [REDACTED]	W: [REDACTED]	WRITER
					JEFF\07

CUSTOMER IS WAITING

- (1) CHANGE ENGINE OIL AND FILTER, CHECK ALL FLUID LEVELS AND ADJUST TIRE PRESSURES COMPLETED OIL SERVICE

LOFS	T57	9.35
68079744AD (FILTER)	1	9.20
68101996AA (OIL)	6	17.40
Enviromental Compl.	1	2.00
Total Labor		9.35
Total Parts		26.60
Total Lubricants		2.00
Total Repair (QuickLane)		37.95

(Tech:57) A

- (2) TIRE ROTATION
INSPECT TIRES AND RESET TIRE PRESSURES
ROTATED TIRES
(Tech:57) A

Labor	T57	25.00
Total Labor		25.00
Total Repair (Customer)		25.00

- (3) 23 POINT COURTESY INSPECTION

(Tech:57) A

Labor	T57	.00
(NOTE: Repair Is NON-Taxable)		
Total Repair (Customer)		.00

- (4) RECALL P60
CHRYSLER CONCERN
REMOVED AND REPLACED ALTERNATOR
(Tech:57) A

Recall Claim		
Labor	T57	
(F)CBWHP602AA (ALTERNATO)	1	
.....(Warranty).....		

Next Service JUL '15 Lube-Oil-Filter

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X CUSTOMER SIGNATURE

Page 1 of 1

Job [REDACTED]

Customer Copy
Labor Rate 99.00

WC	INT	CUSTOMER
		Labor 34.35
		Parts 26.60
		Sublet .00
		Enviromental 2.00
		Oil/Grease .00
		Sub Total 62.95
		Tax .00
		Total (Cash) 62.95