

MAY 14 2015

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 27-MAR-2015	Repository ☐ Reference No. 10702264		
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address	
Address [REDACTED]		Evening Telephone Number			
City LAKE HAVASU CITY	State AZ	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMDU34X5NL [REDACTED]		Make FORD	Model EXPLORER	Model Year 1992	
Date Purchased	Dealer's Name and Telephone Number PRIVATE OWNER		Engine: No: Cylinders	Fuel Type:	
Original Owner ☐	Dealer's City	State	Zip Code		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 22-MAR-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: ENGINE (PWS), 110000 ELECTRICAL SYSTEM			Failure Mileage 444980	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1992 FORD EXPLORER. WHILE REVERSING, THE VEHICLE LOST POWER. IN ADDITION, THE CONTACT STATED THAT THE VEHICLE CAUGHT FIRE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 444,980.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Rick Clarks Automotive
1585-A Industrial Blvd.
Lake Havasu City, AZ. 86403
Phone - 928-453-3873 Fax - 928-453-6883

INVOICE

INVOICE

Work Completed Date : 03/31/2015

Print Date : 04/16/2015

[REDACTED]

1992 Ford - Explorer - 4L, V6 (243CI)

Lic #:

Odometer In : 14510

Unit #:

Home [REDACTED] — Office [REDACTED] RUSS

Vin #: 1FMDU34X5NU [REDACTED]

Cust ID:

Hat #:

Ref #:

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
FUEL VAPOR CANISTER E2ZZ 9D653 A	1.00	123.42	123.42	FOUND FUEL VAPOR CANISTER BAD REPLACE FUEL VAPOR CANISTER	25.00
SPRAY PARTS CLEANER BC	4.00	4.00	16.00	CHECK TRANS LEAK PUT IN VEHICLE REVERSE VEHICLE WOULDN'T MOVE WOULD GO FORWARD THEN SMOKE UNDER CAR & CAUGHT FIRE PRESSURE WASH UNDERSIDE, RUN & CHECK REPLACE FUEL VAPOR HOSE REPLACE KICK DOWN ROD SEAL	90.00

(928)453-3873

RICK CLARKS AUTOMOTIV
1585 INDUSTRIAL BLVD
LAKE HAVASU C, AZ 864

TERMINAL ID: 05194255
MERCHANT #: 434527267885

VISA

[REDACTED]

SALE

BATCH: 000391
DATE: Apr 16, 15
SEQ: 0005

INVOICE

TIME: 16:28

AUTH: 016699

TOTAL \$265.36

CUSTOMER COPY

pd 4/16/15

Org. Estimate \$ 3.00 Revisions \$ 0.00 Current Estimate \$ 3.00

Labor:	115.00
Parts:	139.42
Sublet:	\$0.00
Sub:	254.42
Tax:	10.94
Total:	265.36
Bal Due:	\$265.36

Thank You

[Payments -]

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Signature _____

Date _____

Time _____

Written By: CLARK, LINDA - Technicians: CLARK, RICK

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