JUN 5 - 2015

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148	
Date Received	**Repository** ☐
26-MAR-2015	Reference No. 10701871

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address
Address [redacted]		Evening Telephone Number	
City VERO BEACH	**State** FL	**Zip Code** [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
KNAGE123875[redacted]	KIA	OPTIMA	2007

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders 6	Fuel Type: Gas.
Original Owner ☐	Dealer's City	State	Zip Code		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
	☒ Antilock Brakes ☒ Cruise Control			24-MAR-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 161000 STRUCTURE: FRAME AND MEMBERS	Failure Mileage	Failure Speed
	66599	Same

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 KIA OPTIMA. THE CONTACT STATED THAT THE SUBFRAME CORRODED PREMATURELY DUE TO SALT. THE CONTACT STATED THAT WHILE APPROACHING A STOP LIGHT AND MAKING A LEFT TURN, THE FRONT DRIVER SIDE WHEEL LOCKED. THE CONTACT WAS ABLE TO AGGRESSIVELY MANEUVER THE VEHICLE TO PREVENT A CRASH. THE VEHICLE WAS TAKEN TO AN INDEPENDENT REPAIR SHOP. THE TECHNICIAN DIAGNOSED THAT THE SUBFRAME AND THE FRAME WERE CORRODED. AS A RESULT, THE SUBFRAME FRACTURED. THE MECHANIC INDICATED THAT THE SUBFRAME NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 66,599.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

AFTER The Wheel Locked in A LEFT TURN I drove The Vehicle to The Repair Shop. (See ATTACHED Printout from Repair Shop.) I CALLED KIA CORPORATE OFFICES. I TALKED to A GENTLEMAN who explaind to me THAT he was aware OF This Problem however AFTER Checking THE VIN NUMBER he INFORMED ME THAT THE KIA in QUESTION WAS 1ST Purchased IN SAN DIEGO THUS THERE WASN'T ANYTHING he Could Do. I ASKED him What difference does IT MAKE Where The Vehicle WAS First Purchased. IT IS IN MY ESTIMATION A Poor design And I Should Be Compensated For ANY Repairs Needed.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

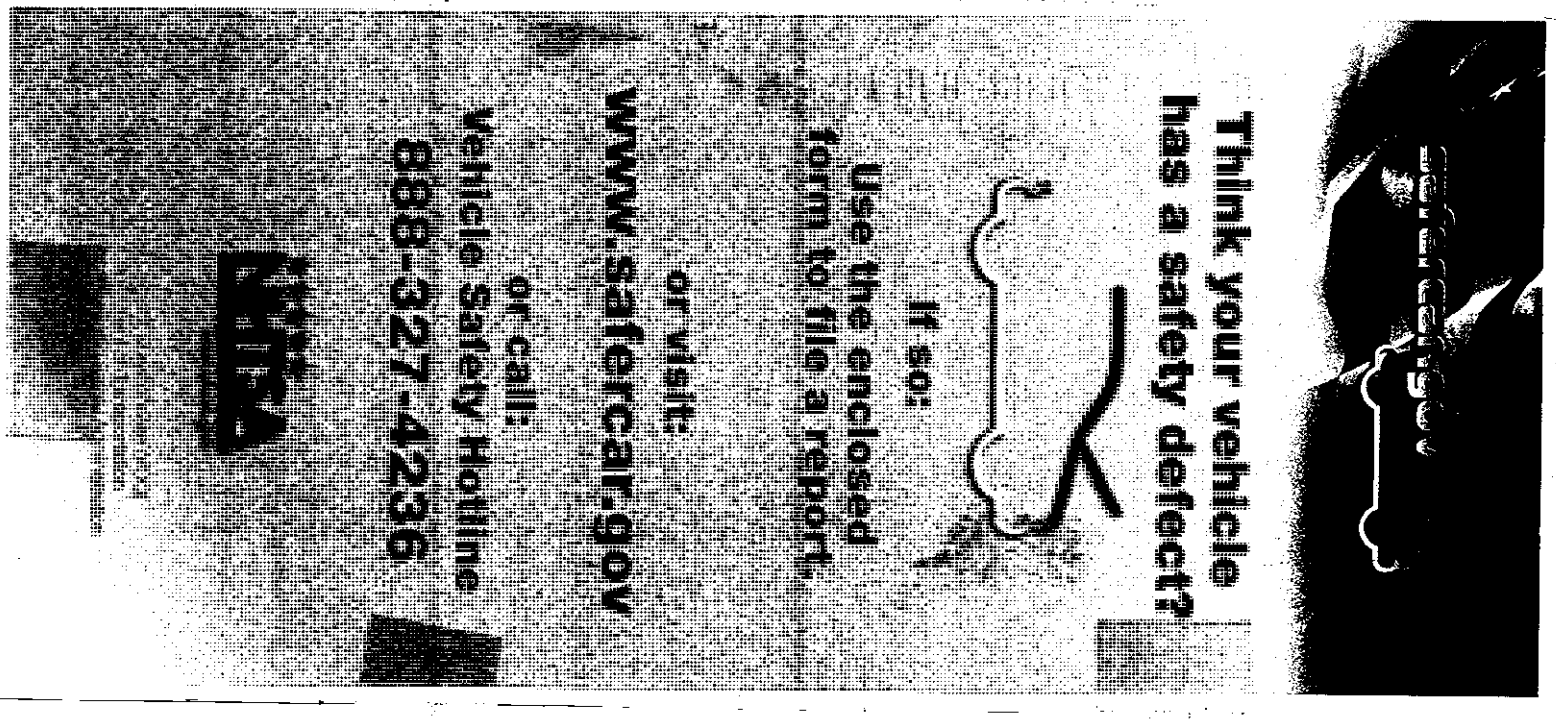
ORLANDO
FL 327
27 MAY '15
PM 5 L

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



DISCOUNT TIRE AND SERVICE
270 OLD DIXIE HIGHWAY
Vero Beach, FL. 32962
Phone - 772-569-0151 Fax - 772-562-2389
YOUR HOME TOWN AUTO REPAIR CENTER

INVOICE
[redacted]

[redacted]

INVOICE

Work Completed Date : 03/21/2015 Print Date : 03/26/2015

2007 Kia - Optima LX

[redacted]

Lic # :
Unit # :
Vin # :
Hat # :
Odometer In :

Home [redacted]
Cust ID : [redacted]
Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
				SUB FRAME IS RUSTED AWAY , NOT SAFE TO DRIVE	N/C
				CHECK STERRING NOISE , WHEEL LOCKED UP	N/C
				**** Recommendations ****	
				TPMS LAMP IS ON , ALL TIRES SET AT 35 PSI	
				INSTALLED VALVE STEMS PER CUSTOMERS REQUEST	

Org. Estimate $0.00 Revisions $0.00 Current Estimate $ 0.00 Additional Cost Revised Estimate

Labor:	**0.00**
Parts:	**0.00**
Sublet:	**0.00**
Sub:	**0.00**
Tax:	**0.00**
Total:	**0.00**
Bal Due:	**$0.00**

[Payments -]

I HEREBY AUTHORIZE THE ABOVE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK HEREIN DESCRIBED ON STREET, HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON ABOVE CAR OR TRUCK TO SECURE THE AMOUNT OF REPAIRS THERETO. WARRANTY ON PARTS AND LABOR IS ONE YEAR OR 12,000 MILES WHICH EVER COMES FIRST. WARRANTY WORK HAS TO BE PERFORMED IN OUR SHOP AND CAN NOT EXCEED THE ORIGINAL COST OF REPAIR

SIGNATURE..... Date..... Time.....