

CL-10701586-4479

March 4, 2015

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

To whom it may concern,

MAR 17 2015

I have received a letter of recall for my 2000 Oldsmobile Intrigue. I owned the vehicle VIN# 1G3WH52H7YF [REDACTED] I have obtained (enclosed) the police report because on January 7, 2014 I was driving on a flat street (Streets Run Road) and the car shut off and went off the road into a parking lot and hit a wall causing damage. The air bags never deployed. I had too much front end damage to repair the car so I discarded it due to having only liability insurance. I did have several keys on my key ring.

I was wondering if there is any way I can be compensated for my loss. I have enclosed the information regarding this accident.

Thank you,

[REDACTED]

Pittsburgh, Pa [REDACTED]

ET
32315
SMD



IMPORTANT SAFETY RECALL

September 2014

[REDACTED]
Pittsburgh, PA [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2000 model year Oldsmobile Intrigue. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2000 model year Oldsmobile Intrigue, VIN 1G3WH52H7YF [REDACTED]
- Your vehicle is involved in GM recall 14350.
- **Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**
- Schedule an appointment with your GM dealer on or after October 1, 2014.
- The recall repairs will be performed for you at **no charge**.

Why is your vehicle being recalled?

If the key ring is carrying added weight and the vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking may be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.



What will we do?

PARTS WILL SOON BE AVAILABLE. We are working as quickly as possible to correct this condition and expect to have sufficient parts to begin repairs by October 1, 2014. When parts are available, your GM dealer will install two key rings and an insert in the key slot or a cover over the key head on all ignition keys. This service will be performed for you at **no charge**. Because of scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

Also included with this letter is an owner manual supplement. Please review this document and retain it with your vehicle's owner manual.

What should you do?

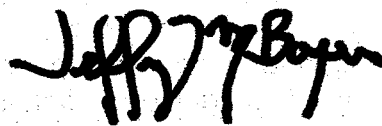
You should contact your GM dealer to arrange a service appointment on or after October 1, 2014. When you arrive for your appointment, please bring both sets of keys. **In the meantime, it is very important that until the recall has been performed, you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Oldsmobile Customer Assistance Center at 1.800.442.6537 (TTY 1.800.833.6537).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V400.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jeff Boyer
Vice President – Global Vehicle Safety

GM Recall Number: 14350

Supplement to the Owner Manual

This information is in addition to and/or replaces information located under "Keys" found in Section 2 of your owner manual.

WARNING

If the key is unintentionally rotated while the vehicle is running, the ignition could be moved out of the RUN position. This could be caused by heavy items hanging from the key ring, or by large or long items attached to the key ring that could be contacted by the driver or steering wheel. If the ignition moves out of the RUN position,

(Continued)



Litho in U.S.A.
Part No. 23259399

WARNING (Continued)

the engine will shut off, braking and steering power assist may be impacted, and airbags may not deploy. To reduce the risk of unintentional rotation of the ignition key, do not change the way the ignition key and Remote Keyless Entry (RKE) transmitter, if equipped, are connected to the provided key rings.

The ignition key and key rings, and RKE transmitter, if equipped, are designed to work together as a system to reduce the risk of unintentionally moving the key out of the RUN position. The ignition key has a small hole to allow attachment of the provided key ring. It is important that any replacement ignition keys have a small hole. See your dealer if a replacement key is required.

The combination and size of the rings that came with your keys were specifically selected for your vehicle. The rings are connected to the key like two links of a chain to reduce the risk of unintentionally moving the key out of the RUN position. Do not add any additional items to the ring attached to the ignition key. Attach additional items only to the second ring, and limit added items to a few essential keys or small, light items no larger than an RKE transmitter.



Incident Report

Baldwin Borough Police Dept

3344 Churchview Ave
Baldwin, PA 15227



Phone: 412-881-8000

Fax : 412-653-0551

COPY

Incident #:	[REDACTED]	Call Time	05:58	Arrived	06:03	Occurred Date	JAN 7, 2014
Incident Date	JAN 7, 2014	Dispatched	05:58	Cleared	06:40	Occurred Time	05:58
Type of Call	ACCIDENT NON-REPORTABLE			Location	STREETS RUN ROAD		
Final Call Type	ACCIDENT NON-REPORTABLE			Dept #			
Others							

Person #:	Complainant						
Name	[REDACTED]	DOB	[REDACTED]	Ht	5'11"	Home Ph	
Address 1	[REDACTED]	Age	[REDACTED]	Wt	150	Work Ph	
Address 2		Race	WHITE	Hair	BROWN	OLN	[REDACTED]
City	PITTSBURGH, PA. [REDACTED]	Sex	MALE	Eyes	BROWN	SSN	[REDACTED]
MNI Comment: ONE VEHICLE ACCIDENT							

There are 1 other persons associated with this incident

Narrative

1	SOR
---	-----

Supplemental Forms

Supplemental Report Yes	Other reports: Yes, Other Persons and Associated Vehicles	
Arrest Number(s):		
Reporting Officer	Reviewer	Supervisor Approving
SEDAR, LUKE W		

Incident Report
Other Persons

Baldwin Borough Police Dept
3344 Churchview Ave
Baldwin, PA 15227



Phone: 412-881-8000

Fax : 412-653-0551

Incident #:	[REDACTED]	Call Time	05:58	Arrived	06:03	Occurred Date	JAN 7, 2014
Incident Date	JAN 7, 2014	Dispatched	05:58	Cleared	06:40	Occurred Time	05:58
Type of Call	ACCIDENT NON-REPORTABLE			Location	STREETS RUN ROAD		
Final Call Type	ACCIDENT NON-REPORTABLE			Dept #			

Person #:	1 : Other Persons						
Name	[REDACTED]	DOB	[REDACTED]	Ht	5'11	Home Ph	
Address 1	[REDACTED]	Age	[REDACTED]	Wt	150	Work Ph	
Address 2		Race	WHITE	Hair	BROWN	Cell Ph	[REDACTED]
City	PITTSBURGH, PA	Sex	MALE	Eyes	BROWN		
		OLN	[REDACTED]	SSN	[REDACTED]		
MNI Comment	DRIVER						

Person #:	:						
Name		DOB		Ht		Home Ph	
Address 1		Age		Wt		Work Ph	
Address 2		Race		Hair		Cell Ph	
Cty St Zip		Sex		Eyes			
		OLN		SSN			
MNI Comment							

Person #:	:						
Name		DOB		Ht		Home Ph	
Address 1		Age		Wt		Work Ph	
Address 2		Race		Hair		Cell Ph	
Cty St Zip		Sex		Eyes			
		OLN		SSN			
MNI Comment							

Supplemental Report Yes	Other Reports: Yes, Other Persons and Associated Vehicles	
Arrest Number(s) :		
Reporting Officer	Reviewer	Supervisor Approving
SEDAR, LUKE W		

**Supplemental
Report**

Baldwin Borough Police Dept

3344 Churchview Ave
Baldwin, PA 15227

Phone: 412-881-8000

Fax :412-653-0551

Incident #:		Call Time	05:58	Arrived	06:03	Occurred Date	JAN 7, 2014
Incident Date	JAN 7, 2014	Dispatched	05:58	Cleared	06:40	Occurred Time	05:58
Type of Call	ACCIDENT NON-REPORTABLE			Location	STREETS RUN ROAD		
Final Call Type	ACCIDENT NON-REPORTABLE			Dept #			
Complainant							

Others Involved							
Location of Offense						MO:	
Type of Weapon or Tool Used							
Point of Entry:							

	Charge			Charge	
	Charge			Charge	
	Charge			Charge	
	Charge			Charge	

Person #:							
Name		DOB		Ht		Home Ph	
Address 1		Age		Wt		Work Ph	
Address 2		Race		Hair		Cell Ph	
City		Sex		Eyes			
		OLN		SSN			
MNI Comment							
Clothing Description							

Person #:							
Name		DOB		Ht		Home Ph	
Address 1		Age		Wt		Work Ph	
Address 2		Race		Hair		Cell Ph	
City		Sex		Eyes			
		OLN		SSN			
MNI Comment							
Clothing Description							

Person #:							
Name		DOB		Ht		Home Ph	
Address 1		Age		Wt		Work Ph	
Address 2		Race		Hair		Cell Ph	
City		Sex		Eyes			
		OLN		SSN			
MNI Comment							
Clothing Description							

Supplemental Narrative Reports

1	ON 01-07-2013 AT APPROXIMATELY 0558 HOURS, I WAS DISPATCHED TO A ONE
2	VEHICLE ACCIDENT IN THE CHESAPEAKE PARKING LOT.
3	
4	UPON ARRIVAL, I MADE CONTACT WITH [REDACTED] STATED HE WAS
5	DRIVING WEST ON STREETS RUN WHEN HE LOST CONTROL OF THE VEHICLE AND SLID
6	OFF THE ROAD INTO THE CHESAPEAKE'S PARKING LOT. [REDACTED] STRUCK THE BRICK
7	SUPPORT WALL FOR THE CHESAPEAKE'S SIGN. [REDACTED] HAD FRONT END DAMAGE TO
8	HIS VEHICLE. [REDACTED] WAS DRIVING A BLACK 2000 OLDSMOBILE BEARING [REDACTED].
9	[REDACTED] HAD PROGRESSIVE INSURANCE WITH POLICY NUMBER [REDACTED].
10	
11	SEDAR73
12	Author : SEDAR, LUKE W Approval Date: 01/07/2014
13	Reviewed: SCOTT, MICHAEL A Approval Date: 01/07/2014

**Supplemental
Report**

Baldwin Borough Police Dept

3344 Churchview Ave
Baldwin, PA 15227



Phone: 412-881-8000

Fax :412-653-0551

14	=====
----	-------

Other Reports: Yes, Other Persons and Associated Vehicles	Arrest Number(s) :	
Reporting Officer	Reviewer	Supervisor Approving
SEDAR, LUKE W		

**Incident Report
Vehicles**

Baldwin Borough Police Dept
3344 Churchview Ave
Baldwin, PA 15227



Phone: 412-881-8000

Fax : 412-653-0551

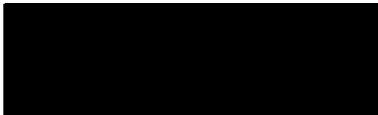
Incident #:	[REDACTED]	Call Time	05:58	Arrived	06:03	Occurred Date	JAN 7, 2014
Incident Date	JAN 7, 2014	Dispatched	05:58	Cleared	06:40	Occurred Time	05:58
Complainant	[REDACTED]						
Type of Call	ACCIDENT NON-REPORTABLE			Location	STREETS RUN ROAD		
Final Call Type	ACCIDENT NON-REPORTABLE			Dept #			

License Tag	[REDACTED]	Vehicle Year	2000	Model	SDN
License State	PA	Make	OLDSMOBILE	Color	BLACK
Description					
MNI Reference					
Registered Owner	[REDACTED]				
Address	[REDACTED]				
City State, ZIP	PITTSBURGH, PA [REDACTED]				
Comments					

License Tag		Vehicle Year		Model	
License State		Make		Color	
Description					
MNI Reference					
Registered Owner					
Address					
City State, ZIP					
Comments					

License Tag		Vehicle Year		Model	
License State		Make		Color	
Description					
MNI Reference					
Registered Owner					
Address					
City State, ZIP					
Comments					

Supplemental Report Yes	Other reports: Yes, Other Persons and Associated Vehicles	
Arrest Number(s):		
Reporting Officer	Reviewer	Supervisor Approving
SEDAR, LUKE W		



PA PA



National Highway Traffic
Safety Administration
1200 New Jersey Ave SE
SE, Washington DC 20590

Admin
Administrator

