

MAY - 8 2015

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 24-MAR-2015		Repository ☐
						Reference No. 10701319
OWNER INFORMATION (Type or Print)						
Name [Redacted]				Daytime Telephone Number [Redacted]		E-mail Address
Address [Redacted]				Evening Telephone Number		
City JEFFERSONVILLE		State IN	Zip Code [Redacted]		SALE	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HGCR2F55DA [Redacted]				Make HONDA	Model ACCORD Sport	Model Year 2013
Date Purchased 6-2013	Dealer's Name and Telephone Number Bob Montgomery Honda			Engine: No. Cylinders	Fuel Type: GAS	
Original Owner ☒	Dealer's City Louisville, KY	State KY	Zip Code	4		
Transmission Type CVT	☒ Antilock Brakes ☒ Cruise Control	Powertrain 4 cyl.	Multiple Failure: YES	Incident Date(s) 23-MAY-2013	EVERY TIME IT RAINS EVERY TIME USED	
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: VISIBILITY/WIPER (PWS) MAY BE FLAW IN GLASS WINDSHIELD CURVE				Failure Mileage Before 5000		Failure Speed Every Speed when Raining Wipers Are Used.
STREAKS IN LINE OF VISION When Wipers Are Used						
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make Good Year		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2013 HONDA ACCORD. THE CONTACT STATED THAT WHILE PARKED, THE WINDSHIELD WIPERS SMEARED IN THE LINE OF VISION ON THE DRIVER SIDE OF THE WINDSHIELD. THE CONTACT STATED THAT WHEN IT RAINED, THE WINDSHIELD WIPER WOULD PUT THE WATER BACK INTO THE LINE OF VISION ON THE DRIVER SIDE WINDSHIELD AFFECTING THE CONTACT'S VISIBILITY. THE FAILURE OCCURRED MULTIPLE TIMES. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 5,000.						
I did NOT state while parked I stated during Rain when Wipers were used. They streaked in line of vision.				*Th Manufacturer WAS Made Aware By Phone.		
				3-2015		
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						
ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

I did NOT state That while PARKED windshield wipers smeared in line of vision - I stated while in use during Rain - They still have distorted Area After Replacing Blades

Dealer Service Notified -
Bob Montgomery Honda

Dixie Hwy Louisville Ky 40246

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While Driving in Rain while Used The Drivers
Side windshield wiper Streaked In The Line
Of VISION Making it Difficult To See.
Then still streak After Replacing Blades.

I notified The ^(Honda) Dealer That I Purchased The 2013 Honda
Accord Sedan From On My First Visit For The First
Oil Change. They Did Nothing Except Change Oil.
They Did not Try To Check & Repair W/shield Wiper.
This Dealer Sold Out To A New Honda Dealer

ATTACH ADDITIONAL SHEETS IF NECESSARY

I Also Called The Honda Manufacturer 3-2015
No Response.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

