

APR 27 2015

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 17-MAR-2015		Repository ☐ Reference No. 10694774	
Name		Daytime Telephone Number 		E-mail Address 	
Address		Evening Telephone Number 			
City BURTON	State MI	Zip Code			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3D7MA48C33G 3D73Y4CL5B6		Make DODGE		Model RAM 3500	Model Year 2003 2011
Date Purchased 	Dealer's Name and Telephone Number 		Engine: No: Cylinders		Fuel Type:
Original Owner ☐	Dealer's City 	State 	Zip Code 		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain 	Multiple Failure: 		Incident Date(s) 01-MAR-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: ENGINE (PWS), 110000 ELECTRICAL SYSTEM				Failure Mileage 15000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make 	Tire Model (Name or Number) 		Tire Size (Example P215/65R15) 		
DOT No. (Example: DOTM19ABC036) 	☐ Original Equipment ☐ Prior Repair	Failure Location: 			
Tire Component Code 			Tire Failure Type: 		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: 		Date Manufactured: 		Model No./Name: 	
Seat Type: 		Installation System: 			
Child Seat Component Code: 		Failed Part: 			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 DODGE RAM 3500. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO THE DEALER, WHO MADE UNKNOWN REPAIRS. HOWEVER, THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 15,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My 2011 Dodge 3500 As you drive it sometimes it just stalls on Freeway or will lose power for 10-20 Secs before it picks back to normal speed. When you are on the Freeway which I'm on the most once the engine stops I have no power steering and sponge brakes, IF it loses power but still running with no power I have steering + braking as normal. Been in Dealership many times but can not find the problem. Chrysler Engineers don't know

ATTACH ADDITIONAL SHEETS IF NECESSARY

EA8th

U.S. Department
of Transportation

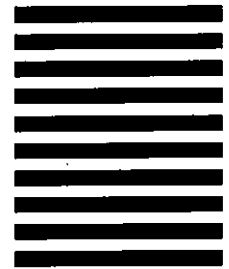
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

