

CL-10694558-1463

Dt: 3rd, MARCH, 2015.

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Mays Landing NJ [REDACTED]

To,
Consumer affairs department (campaigns),
Hyundai motor America
P.O.Box 20850
Fountain Valley CA 92728

Sub: 2000 hyundai sonata, VIN #KMHWF35V9YA [REDACTED]
Rusted Rear Crossmember.

MAR 13 2015

I own above referenced vehicle since march 2000, which is running very fine, In dec 08 my cars front crossmember got rusted and my dealer replaced front crossmember as it was under recall for rust (recall campaign # 89) which is 1999 to 2003 hyundai sonatas.

Now my cars Rear Crossmember frame is rusted and about to break apart ,when I took my car to the dealer they informed me that rear crossmember is not recall and they will charge me about \$ 3000 to replace it.

I am retired and [REDACTED] years old living on social security, I am not able to spent that much money for repair, and I do not want to throw away my car as it is still running fine.

So I am requesting Hyundai Corporation to help me in this matter.

Thanks

[REDACTED]
Copy to: National Highway Traffic Safety Administration
1200 New Jersey Ave., S.E.
Washington, DC 20590

Enclosure: (1) copy of replaced front crossmember in dec 08.
(2) copy of rear crossmember replacement estimate.

ET
31315
SMD

CUSTOMER #:

SPORT

HYUNDAI / Dodge

INVOICE

6831 BLACK HORSE PIKE
PLEASANTVILLE, NJ 08232
(609) 646-1200

PAGE 1

MAYS LANDING, NJ

HOME: CONT:N/A

BUS: CELL:

SERVICE ADVISOR: 80 JOHN P PACE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GRAY	00	HYUNDAI SONATA	KMHWF35V9YA		174524/174526	T573	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
18MAR00 DD		18MAR2005	17:00 05DEC08			CASH	05DEC08
R.O. OPENED	READY	OPTIONS:	STK	DLR:			
				NJ012			

10:49 05DEC08 15:21 05DEC08

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A C/S VEHICLE SHIMMIES BADLY DURING ACCELERATION - POSSIBLE FRAME

CAUSE:- N21C05

62410R00 REPLACED CROSSMEMBER ASSEMBLY

87 WH4

1 62405-38101 CROSSMEMBE

1 54563-38000 BOLT

FC: W

PART#: 62405-38101

COUNT: 1

CLAIM TYPE: WH4

AUTH CODE:

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
--------	------	--------	------	--------	------	---------------	------

TO BETTER SERVE YOU, OUR LABOR RATE IS BASED ON SKILL LEVEL SO THAT MAINTENANCE OPERATIONS ARE MORE AFFORDABLE... IN ADDITION, ALL OF US AT SPORT HOPE THAT YOU ARE "VERY SATISFIED" WITH YOUR SERVICE EXPERIENCE. IF NOT CALL ME DOUG IRWIN AT 646-1200. TAKE ADVANTAGE OF OUR SHUTTLE SERVICE !

Chesson
Frame
Rusted
recalled

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE

SPORT

HYUNDAI / Dodge

6831 BLACK HORSE PIKE
PLEASANTVILLE, NJ 08232
(609) 646-1200



DATE ENTERED 27 FEB 15	YOUR ORDER NO.	DATE SHIPPED 27 FEB 15	INVOICE DATE	INVOICE NUMBER
---------------------------	----------------	---------------------------	--------------	----------------

**** I N V O I C E Q U O T E - DO NOT PAY ****

PAGE 1 OF 1

S
O
L
D

T
O

ACCOUNT NO. [REDACTED]

S
H
I
P

T
O

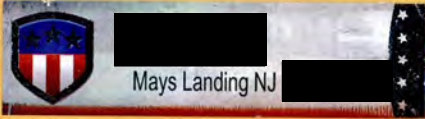
CASH RETAIL
CASH RETAIL

CASH RETAIL

SHIP VIA		SLSM.	B/L NO.	TERMS	F.O.B. POINT		
		36		2250 CASH	EGG HAVOR TWP NJ		
ORD.	QUANTITY	B.O.	PART NO.	DESCRIPTION	LIST	NET	AMOUNT
1	1	0	55410-38001	CROSSMEMBE	481.74	481.74	481.74
1	1	0	55110-38000	ARM ASSY-R	207.76	207.76	207.76
1	1	0	55120-38000	ARM ASSY-R	207.76	207.76	207.76
2	2	0	55270-39000	ARM ASSY-R	100.34	100.34	200.68
			Part number	55270-39000		replaces	55270-3
2	2	0	55250-39000	ARM ASSY-R	71.11	71.11	142.22
			Part number	55250-39000		replaces	55250-3
2	2	0	55210-38000	114A ARM ASSY-R	135.76	135.76	271.52
2	2	0	55530-38010	LINK ASSY-	42.90	42.90	85.80
			Part number	55530-38010		replaces	55530-3
1	1	0	MISC	HDWR/KIT	200.00	200.00	200.00
**** I N V O I C E Q U O T E - DO NOT PAY ****							
DON'T FORGET WE ARE YOUR LOCAL SOURCE FOR HYUNDAI DODGE CHRYSLER JEEP AND SPRINTER PARTS!!!!!! IF YOU'LL CALL WE'LL DELIVER					PARTS		1,797.48
					SUBLET		
					FREIGHT		0.00
					SALES TAX		125.82
CUSTOMER'S SIGNATURE					TOTAL		\$1,923.30
X							

- * NO RETURNS WITHOUT THIS INVOICE.
- * ALL RETURNS SUBJECT TO A 15% HANDLING CHARGE.
- * NO RETURNS AFTER 10 DAYS.
- * NO RETURNS ON ELECTRICAL OR SPECIAL ORDER PARTS.

This part(s) is sold "as is". The only warranties applying to this part(s) are those which may be offered by the manufacturer(s). The selling dealer hereby expressly disclaims all warranties, either express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this part(s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profits, or income, or any other incidental damages. In addition, expressly excluded is any dealer liability for defects pertaining to safety or performance, by way of "strict liability", negligence or otherwise.



SOUTH JERSEY NJ 080

03 MAR 2015 PM 5 L



To,
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, DC 20590

20590

