

CL-10694545-5462

March 3/4/15

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

ATTENTION: National Highway Traffic Safety Admin.

1200 New Jersey Ave.,

S.E. Washington, DC 20590

[REDACTED]

Plant City, FL [REDACTED]

MAR 12 2015

RE: 2011 Dodge Charger REIMBURSEMENT OF \$668.75

I am writing for reimbursement of \$668.75. I took my car into the dealership Dodge Chrysler Dealer in LAKELAND, FL. 98 North 863-687-2501. THIS CAR EXPERIENCE RAPID FAILURE. In The middle of the highway, with a Publix truck right in back of me, almost an accident. I jumped Out of the car. I had the car towed to Dodge Chrysler and was informed it was the alternator And was advised it not under warranty. I called POWERTRAIN. Made complaint. They called And spoke with Dodge and they gave me a 10% discount, plus an additional \$70.00 off, I Believe. I was so upset I never used this dealer again. I no longer have the vehicle, it was Traded.

I will never buy a Dodge again. I have bought to many cars to count and never had a scary Moment like this. I exhausted every avenue I had to keep from paying. On 4/4/2014 I paid \$ 668.75. This can be verified with POWERTRAIN AND THE DODGE DEALERSHIP. I DID NOT CALL THE DEARLERSHIP. PLEASE HANDLE THIS INJUSTICE AS SOON AS POSSIBLE.

Thank you for immediate attention to this matter.

Thank you.

[REDACTED]

Attachment:  
CC: RECALL Admin 482-00-85

ET  
3/12/15  
SMD

PLEASE VERIFY AND UPDATE OUR RECORDS  
IF ANY OF THE FOLLOWING CONDITIONS APPLY

VIN (Last 8 Characters of Vehicle  
Identification Number)

Notification Code

BH [REDACTED]

P60

This service was previously performed on my vehicle (check one if applicable):

- My vehicle was inspected and found to be ok.
- My vehicle was repaired.

This vehicle was (check one if applicable):

- scrapped
- stolen
- exported

This vehicle was sold to (check one if applicable):

- A dealer, or someone whose name and address is unknown.
- Someone other than a dealer (type or print the new owner's name and address below).

Date of sale: 7/19/14

Updated name and address (type or print the new owner's name and address or your new name and/or address if it has changed):

Owner's title (check one if applicable):

- Mr.
- Miss
- Mr. & Mrs.
- Dr.
- Mrs.
- Ms.
- Boy

First Name [REDACTED]

Last Name [REDACTED]

Street Address \_\_\_\_\_

City Plant

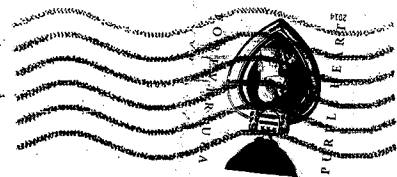
State FL

Zip Code [REDACTED]

Email Address \_\_\_\_\_

Plant City, FL

TAMPA FL 335  
SAINT PETERSBURG FL  
05 MAR 2015 PM 6 L



National Highway Traffic Administration  
1200 New Jersey Ave  
S.E. Washington DC, 20590

20590

