

APR 27 2015

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 12-MAR-2015		Repository ☐ Reference No. 10693887	
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]		[REDACTED]	
City MEMPHIS		State MI		Zip Code [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7HU18Z92J [REDACTED]		Make DODGE		Model RAM 1500	
Model Year 2002		Date Purchased March 2014		Dealer's Name and Telephone Number Elite Motor Sales 586-776-3400	
Engine: No. Cylinders 8		Fuel Type: GAS		Original Owner ☐	
Dealer's City WARREN		State MI		Zip Code 48090	
Transmission Type Auto		☒ Antilock Brakes ☒ Cruise Control		Powertrain AX4	
Multiple Failure:		Incident Date(s) 01-NOV-2014			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN				Failure Mileage 89622	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
Number of Deaths 0		Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2002 DODGE RAM 1500. WHILE DRIVING AT VARIOUS SPEEDS, THERE WAS AN ABNORMAL NOISE COMING FROM THE REAR OF THE VEHICLE. THE FAILURE RECURRED CONTINUOUSLY. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE PINION NUT WAS LOOSE AND NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 13V038000 (POWER TRAIN). THE FAILURE MILEAGE WAS 89,622.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

CALLER

DONE

IN WORK

C = CORE

U = USED

R = REBUILT

N = NEW

CODE

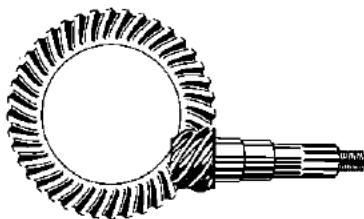
DISCARD PARTS

SAVE PARTS

Ring & Pinion Shop, Inc.

REAR END SPECIALISTS
36180 Groesbeck Hwy.
Clinton Twp., Michigan
48035

(586) 792-2560



I hereby authorize the repair work listed hereon, including sublet work to be done along with the necessary materials. You and your employees may operate the described vehicle for purposes of testing, inspection or delivery at my risk. An express lien is acknowledged on said vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident, or any other cause beyond your control. Customer agrees to pay all collection costs and/or attorney's fees in the event default is made in any payment due. If automobile is returned to customer without repair service being performed, a diagnostic and handling fee (including reassembling) may be charged. I have read and understand the above and acknowledge receipt of an estimate.

ESTIMATE OF REPAIRS: Includes all parts, labor, handling and diagnosis. If on closer analysis it is found that additional repairs are necessary, you will be contacted for authorization.

Customer Signature **X**

DATE

TERMS CASH: unless arrangements made prior to authorization. Cars left after work is completed may be subject to storage fee.

Customer Signature **X**

DATE

Buyer hereby acknowledges receipt of merchandise and services set forth herein and a copy of this sales invoice.

2002 DODGE

1500 4/4 P.U.

INVOICE #:

LICENSE : ?

MILEAGE: 89622

DATE/TIME : 11/03/14 10:21AM

VIN : 1D7HU18Z92J

BODY:

WRITTEN BY :

COLOR CO:

TAG:

TYPE : CUSTOMER

BENCH NO:

QTY	COND	PART NUMBER	DESCRIPTION	PRICE	TOTAL
1.00	N	D925392	3.92 CHRY 9.25 AAN GEAR SET	322.30	322.30
1.00	N	M88010	BEARING CUP	7.00	7.00
1.00	N	M88040	BEARING	14.17	14.17
1.00	N	M8804010	BEARING CUP	18.32	18.32
1.00	N	M8804049	BEARING	30.92	30.92
2.00	N	JLM704610	BEARING CUP	10.72	21.44
2.00	N	JLM704649	BEARING	25.00	50.00
1.00	N	C925CS	CRUSH SLEEVE	5.50	5.50
1.00	N	68056356AA	SEAL PINION 9.25 CHRY NEW STYLE W. DUST SEAL	26.09	26.09
2.00	N	8835S	SEAL WHEEL	6.11	12.22
1.00	N	708203	CLUTCH PLATES 9.25 CHRY T.L. FITS 44 P.L. HD USE	87.54	87.54
1.00	N	CG	COVER GASKET SYL.	3.50	3.50
1.00	N	FPM19546A	ADDITIVE LIMITED SLIP	9.76	9.76
1.00	N	3QT	OIL 80W/90 LIMITED SLIP	22.43	22.43
4.00	N	BPC-SP4620	BRAKE CLEANER NON-CHLORINATED	3.12	12.48
0.00	N				
1.00	N	52069886AE	SHAFT FRONT DODGE IFS INTERMEDIATE RIGHT SIDE	116.79	116.79
1.00	N	52069706AB	SEAL SIDE DODGE-JEEP IRS L/R SIDE 2000 UP 1500	19.23	19.23
1.00	N	52069888AB	O'RING	5.95	5.95
1.00	N	52069710AB	SNAP RING	3.00	3.00
1.00	N	CG	COVER GASKET SYL.	3.50	3.50
1.00	N	2QT	OIL 80W/90 LIMITED SLIP	14.95	14.95

HRS	EMP	LABOR DESCRIPTION	TOTAL
4		FRONT AXLE CV COMES OUT CHECK OUT--NOISE IN REAR QUOTED FOR INTERNALS REPLACED RING & PINION, ALL INTERNAL BEARINGS, P. SEAL, AXLE SEALS, CRUSH SLEEVE, CLUTCHES, GASKET AND OIL FRONT REPLACED RIGHT INNER AXLE, SIDE SEAL AND INSTALLED CUSTOMERS CV AXLE, COVER GASKET AND OIL	675.00

ORIGINAL ESTIMATE \$0.00

Plus Labor

- 5M 6000 MILES LIMITED WARRANTY TO THE ORIGINAL CUSTOMER ALL NEW OR REMANUFAC RED PARTS INSTALLED, FOR THE ABOVE DESCRIBED SERVICE. LIMITED WARRANTY DOES NOT COVER REPAIRS CAUSED BY FAILURE OF NON INCLUDED PARTS. HIGH PERFORMANCE USE BOTH STREET & OFF ROAD. WARRANTY REPAIRS PERFORMED AT R&P ONLY

- BREAK IN REAR ENDS, --- NO EXPRESS WAY-----A NEW RING & PINION INSTALLATION ESPECIALLY A HIGH NUMERIC RATIO CAN CAUSE EXCESSIVE HEAT BUILD UP CAUSE SOFTENING OF GEAR TEETH AND BEARING IF BREAKIN IS NOT PERFORMED STREET VEHICLE SHOULD BE DRIVEN UNDER 45 MPH FOR 10 MILES THEN COOL DOWN 1 HOUR

* = NON-TAXED

METHOD OF PAYMENT	PARTS	LABOR	HAZARD	SUB TOT	TAX-DEF
PAYMENT DATE 11/04/14	807.09	675.00	3.75*	1,485.84	48.43
CASH \$1,534.27					

TOTAL \$1,534.27

R. H. CERT. # [REDACTED]
REPAIRS PROPERLY PERFORMED. CERTIFIED BY :