


APR 16 2015

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>                  To Report Vehicle Safety Defects                  1-888-DASH-2-DOT                  (1-888-327-4236)                  INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 11-MAR-2015	Repository <input type="checkbox"/> Reference No. 10693580
<b>OWNER INFORMATION (Type or Print)</b>			
Name	[REDACTED]		Daytime Telephone Number [REDACTED]
Address	[REDACTED]		E-mail Address
City HERMITAGE	State TN	Zip Code [REDACTED]	Evening Telephone Number
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification KM8JU3ACXDL [REDACTED]	Bottom of windshield on driver's side		Make HYUNDAI
			Model TUCSON
			Model Year 2013
Date Purchased 3-21-2013	Dealer's Name and Telephone Number HALLMARK HYUNDAI 615 855-3200		Engine: No: Cylinders 4
Original Owner <input type="checkbox"/>	Dealer's City HENDERSONVILLE	State TN	Zip Code 37075
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: YES
			Incident Date(s) 08-MAR-2015
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Codes: 150000 SEAT BELTS, 140000 AIR BAGS		Failure Mileage 18000	Failure Speed APPROXIMATE 20-25 MPH
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code			Tire Failure Type:
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>			
Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths 0
		Reported to Police Y	
<p><b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b>                  Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL*THE CONTACT OWNS A 2013 HYUNDAI TUCSON. THE CONTACT STATED THAT AFTER CRASHING INTO ANOTHER VEHICLE, THE AIR BAGS FAILED TO DEPLOY AND THE SEAT BELT FAILED TO RETRACT. A POLICE REPORT WAS FILED. THE PASSENGER SUFFERED A FACIAL LACERATION AND A BLACK EYE. THE VEHICLE WAS TAKEN TO A YARD WHERE NO INSPECTION HAD BEEN PERFORMED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 18,000.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IF THE SEAT BELT HAD LOCKED AND THE AIR BAGS DEPLOYED <sup>WIFE</sup> SHE WOULD NOT HAVE LEFT SEAT AND HIT DASH BOARD WITH HER BODY AND THE REAR VIEW MIRROR WITH ~~THE~~ HER FACE KNOCKING MIRROR INTO WINDSHIELD AND BREAKING IT.

ATTACH AD... PAGES IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300

NASHVILLE  
TN 370  
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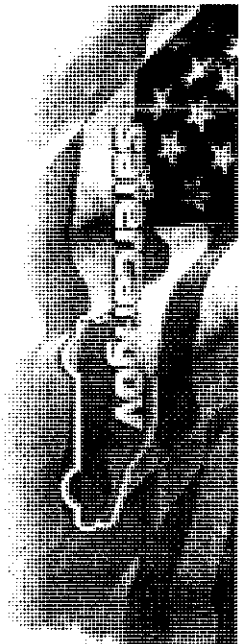


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National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration