

NVS-200
CL-10693485-8268

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Thibodaux LA [REDACTED]

General Motors,

MAR -4 2015

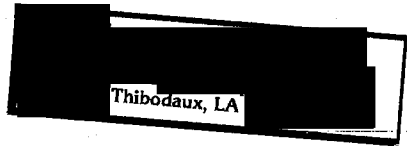
I find myself in an awkward position with this new recall for 2004 Chevrolet Malibu Maxx Vin# 1G1ZT64884F [REDACTED] For Safety recall #14152. I am very concern with this on the last recall I went to Trapp Cadillac Chevrolet in Houma LA 1529 Martin Luther Kind Blvd. Phone Number 985-876-6570 I was very disappointed in what happened when I used my auto that night the lights on my dashboard half were off mind when I brought it in I was having ABSOLUTELY no problems I am very aware that my auto is old however, it is in good condition I phoned the dealership the next day only to find myself speaking with a young lady who told me that she had to talk with her supervisor in return I was told it had nothing to do with the recall I was very disappointed to hear that information and how they handled it how can you drive into a dealership to attend a RECALL and come home to find your dashboard lights up on one half mind you this was not occurring before I brought to one of your dealerships and this is the kind of service and information your are told IT IS NOT THE FAULT OF THE RECALL!!! I am very disappointed with the action of A General Motors Inc. located in Houma LA 'S Reaction to my problem I am very well aware that if I bring my auto with my dash lighting up and I pick it up with the problem it had to have occurred when the recall was fixed NOW IF I BRING MY AUTO IN FOR THIS RECALL WHAT WILL I FIND WITH MY AUTO WHEN I GO TO PICK IT UP IT IS WHAT I AM FEELING AT THIS TIME CONCERNING THIS MATTER I SURELY WOULD APPRECIATE A RESPONSE ON MY LETTER AND MOST OF ALL SOMETHING DONE TO CORRECT MY PROBLEM.

[REDACTED]

[REDACTED] THIBODAUX LA [REDACTED]

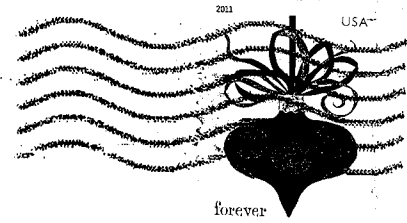
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Feb, 14, 2015

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