

February 21, 2015
Miami, FL [REDACTED]

NVS-200
CL-10693484-3465

To whom it may concern,

I contacted several times to South Motors Honda, 16165 S Dixie Hwy, Miami, Florida, they put me on hold for minutes and later on told me that they are going to call me once they received the part. I wait for three weeks and I called again and they said almost the same thing.

I called two weeks ago and once again they put me on hold and was not able to talk to anyone.

MAR -4 2015

I own the Honda Civic under 1HGEM22994L [REDACTED] the car is still running better than ok and I thinking to buy the new Honda Civic on July 2015.

I understand Parts Department /Customer Service in this Dealer are busy but they should I least returned my phone call.

Please advise what should be done and if you do not mind send me an email to :

[REDACTED]
Miami, FL [REDACTED]

NM
3615
SMD

Miami, FL

MIAMI, FL 33131

FEB 2015 PM 4 L



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