

MAY 01 2015

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 10-MAR-2015	Repository ☐ Reference No. 10693255		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number Evening Telephone Number	
Name Address City LATROBE State PA Zip Code				E-mail Address	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMYU03163K		Make FORD	Model ESCAPE	Model Year 2003	
Date Purchased 3-6-03	Dealer's Name and Telephone Number SHULTZ FORD		Engine: No. Cylinders	Fuel Type: GAS	
Original Owner ☒	Dealer's City HAMMER TWP, PA	State PA	Zip Code		
Transmission Type AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain AUTO	Multiple Failure:	Incident Date(s) 09-MAR-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 162000 STRUCTURE: BODY RIGHT FRONT FRAME SECTION				Failure Mileage 57600	Failure Speed —
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2003 FORD ESCAPE. THE CONTACT STATED THAT WHILE HAVING A ROUTINE INSPECTION PERFORMED, THE VEHICLE FAILED TO PASS INSPECTION DUE TO RUST ON THE RIGHT WHEEL WELL, THE RIGHT FENDER, THE CROSS MEMBER AND THE FRAME. THE INSPECTOR DETERMINED THAT THE COMPONENTS DETERIORATED AND NEEDED TO BE REPLACED. THE CONTACT WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 14V165000 (STRUCTURE). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 57,600.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

SAVE FOR RECALL

LATROBE



Latrobe Ford
1595 Mission Road
Latrobe, PA 15650
(724) 537-7723
Fax (724) 537-9410

ICE NO.	VIN	DATE
003	1 FMYU03163K	03/13/15
MODEL	ESCAPE XLT	TIME
003	WHITE	07:53
SALE	LATROBE PA	FROM
56728	PA	09:56
56728	PA	03/16/15
56728	PA	WRITER
56728	PA	5362
56728	PA	TOE

CUSTOMER STATES INSTALL CROSSMEMBER
FRONT SUBFRAME HAS HOLES ROTTED THRU.
REPLACED FRONT SUBFRAME.

Labor	T52	293.00
YL8Z5C145AA (CROSS MEMBER A)	1	1088.37
Total Labor		293.00
Total Parts		1088.37
Total Repair (Customer)		1381.37

(52-4368 CHRIS-)

A

10% PARTS DICOUNT

1088.37 Parts Charges Discount

3/6/03

\$18893.75

SHUTS FORD

EIGHTY THOUSAND FOUR HUNDRED NINETY THREE AND 75/100

National City

National City Bank of Pennsylvania
Pittsburgh, Pennsylvania

LATROBE FORD, IN

Check #

W/C		INT.		CUSTOMER	
Next Service	Lube-Oil-Filter	TERMS		Labor	293.00
DISCLAIMER OF WARRANTIES		No returns on electrical or special order items. A restocking charge will be applied on all merchandise returned for credit or refund. No returns after 30 days.		Parts	1088.37
Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.				Sublet	.00
Page 1 of 1				Shop Supplie	.00
				Oil/Grease	.00
				Less Disc.	-108.84
				Sub Total	1272.53
				.00 Tax	76.35
				Total (Cash)	1348.88

Customer Copy