

CL-10692473-4168

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.E.
Washington, DC 20590

RE: Recall Campaign No. 14V-428: Front Passenger Air Bag vehicle
WBAAV334X1F [REDACTED]

MAR -3 2015

Dear Sir: I have been waiting for months for a dealership to replace my air bag on my BMW 325i.

In communications with them I can not even find out if I am really on a list for replacement. I feel that this is unacceptable. At this time I have contacted the BMW main head office to get their help.

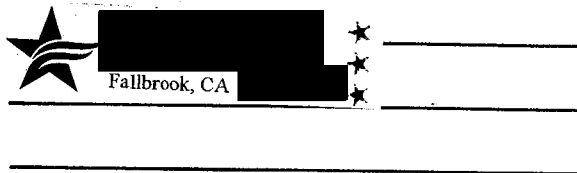
I am on a fixed income and unable to buy another car at this time. I do not feel safe in this vehicle at all, and hope the National Highway Traffic Safety Administration can help the dealers get the parts they need.

Sincerely,

[REDACTED]

Fallbrook, CA
[REDACTED]

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SMD



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