

CL-10692472-2340

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Charlotte, North Carolina
February 18, 2015

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, 20590

Re: Recall Number 14209

Dear Mr. Moloney:

MAR -3 2015

As you see, I already had the necessary repairs done before your notice. Please assist me, as I attempt to recoup \$320.00 that I paid out for this repair.

[REDACTED]

NM
3415
SMD

DEBIT SALE

BEN MYNATT CHEV-CAD B/
281 CONCORD PKWY
CONCORD, NC 28027
TID: 00001345247



BEN MYNATT CHEVROLET CADILLAC

281 Concord Pkwy. South
P.O. Box 1110
Concord, NC 28025
Phone: (704) 786-2151
Fax: (704) 793-4301
www.benmynatt.com

TIME: 05:08 PM DATE: 09/28/10

MERCHANT #: 77786002

8 6715

INVOICE: 0000053017
APPROVAL CODE: 031295
REQ: 015

TOTAL AMOUNT \$320.99

CUSTOMER COPY

ADVISOR DREW VOGEL	TAG NO. 3093	INVOICE DATE 09/28/10	INVOICE NO.
LABOR RATE	LICENSE NO. 590	STOCK NO.	
YEAR / MAKE / MODEL 04 / CADILLAC / DEVILLE / 4DR SDN	MILEAGE 95,589	DELIVERY DATE 06/30/04	DELIVERY MILES
VEHICLE ID. NO. 1G6KD54Y14U	SELLING DEALER NO.	PRODUCTION DATE	
F.T.E. NO.	P.O.	R.O. DATE 09/28/10	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	

LABOR & PARTS
J# 1 16CDZ-SWITCH SWITCHES HOURS: TECH(S): 537 237.50
 CUST STATES CHECK IGNITION SWITCH KEEPS STICKING OR LOCKING
 UP-TOWED IN
 IGNITION SWITCH TUMBLER FOOT BINDING IN SWITCH
 REMOVED IGNITION SWITCH REPLACED SWITCH AND RECODED
 CYLINDER RECHECKED OK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	15298923	CYLINDER 2.188	66.40
JOB # 1 TOTAL PARTS				66.40
JOB # 1 TOTAL LABOR & PARTS				303.90

J# 2 01CDZ-27PT 27 POINT INSP. HOURS: TECH(S): 537 0.00
 BASIC INSPECTION PER CUSTOMER
 COMPLETED 27 PT INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2 TOTAL PARTS				0.00
JOB # 2 TOTAL LABOR & PARTS				0.00

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	PF	PARTS FREIGHT	1.99
JOB # A	EC	ENVIRONMENTAL CHARGE	9.95
TOTAL - MISC			11.94

COMMENTS
 [REDACTED]

TOTALS		TOTAL LABOR....	237.50
PAYMENT TYPE: () CASH () CK NO.... () CHG NO.... () CC...		TOTAL PARTS....	66.40
WE WANT YOU TO BE COMPLETELY SATISFIED! IF NOT, PLEASE CONTACT ETHAN TUCKER WITH ALL YOUR CARES AND CONCERNS!		TOTAL SUBLET....	0.00
		TOTAL G.O.G....	0.00
		TOTAL MISC CHG.	11.94
		TOTAL MISC DISC	0.00
		TOTAL TAX.....	5.15
		TOTAL INVOICE \$	320.99

WE APPRECIATE YOUR BUSINESS AND HOPE TO SEE YOU SOON!
 PARTS DESIGNATED WITH AN ASTERISK (*) INDICATES LIMITED
 LIFETIME SERVICE GUARANTEE APPLIES FOR CUSTOMER
 PAY REPAIRS. KEEP THIS RECEIPT FOR LIFETIME COVERAGE.

CUSTOMER SIGNATURE

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, BEN MYNATT FAMILY OF DEALERSHIPS, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BEN MYNATT FAMILY OF DEALERSHIPS neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

I hereby authorize the repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on below car or truck to secure the amount of repairs thereto. Not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. It is agreed and understood that if the purchases listed below are not paid when due, I, we or either of us agree to pay all attorney fees and all other costs which may be incurred in the collection of this account. All repairs are considered satisfactory unless we are advised (in writing) within ten days from the date of this order. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

TERMS:
CASH - CHECK - OR CREDIT CARD



IMPORTANT SAFETY RECALL

August 2014

[REDACTED]
Charlotte, NC [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2004 model year Cadillac DeVille. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2004 model year Cadillac DeVille, VIN 1G6KD54Y14U [REDACTED]
- Your vehicle is involved in GM recall 14299.
- **Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**
- PARTS ARE NOT CURRENTLY AVAILABLE, but when parts are available, we will notify you to schedule an appointment with your GM dealer for this repair.
- The recall repairs will be performed for you at no charge.

Why is your vehicle being recalled?

If the key ring is carrying added weight and the vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking will be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.

[REDACTED]
Charlotte, North Carolina [REDACTED]
February 18, 2015

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, 20590

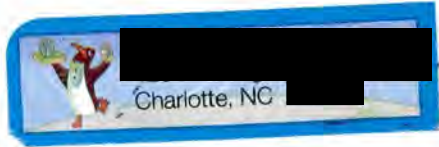
Re: Recall Number 14299

Dear Mr. Moloney:

As you see, I already had the necessary repairs done before your notice. Please assist me, as I attempt to recoup \$320.99 that I paid out for this repair.

Thank you

[REDACTED]



CHARLOTTE
NC 282
24 FEB '15
PM 3 L



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1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

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