

[REDACTED]
Indianapolis, In. [REDACTED]
[REDACTED]

Feb. 14, 2015
CL-10692449-8301
INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

To whom concern;

FEB 25 2015

I'm writing in regards to the recall of my
1999 Oldsmobile Alero. GM recall #14350 and the VIN
#1G3NL52E1XC [REDACTED].

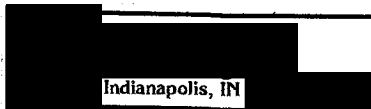
2-10-15
I had my car towed to Blossoms Chevrolet because
that was the nearest GM dealer to me. They only gave me
a new key and said that's what the recall ~~fix~~ was for.
I told them the ignition switch would not work. They
became upset with me because I refuse to pay for some-
thing that is suppose to be free. Even the Chrysler Dealer
said the ignition was on recall. What good is a new KEY
that don't work in the ignition?

They didn't even try to see if the Key work. I had to
get a tow truck to bring my car back home. I'm out of money
I couldn't afford with out boring for a key that is of
no vauel to me or my car.

Please help me to make sense of this' because I don't
understand what the recall is truly. On the news they said
ignition switch; and that's what wrong with my car.

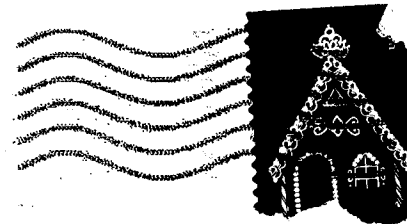
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