



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

November 2013

RE: NHTSA Recall 12V-486

IMPORTANT

- Your vehicle is included in a safety recall and should receive the recall service as soon as possible.
- Any authorized Honda dealer will perform the recall service at no charge to you.

Dear Honda CR-V Owner:

Our records indicate that an important SAFETY RECALL has not been completed on this vehicle. Honda has decided that a defect which relates to motor vehicle safety exists in certain 2002-2006 model year CR-V vehicles. There is a potential failure of the power window master switch which may cause the switch to heat up, resulting in the switch melting, failing to work, producing smoke or burning. The possibility of fire is a potential safety risk. A switch failure, and a fire, could occur even if the vehicle is not in use. As a precaution, owners are advised to park outside until the recall repair has been performed.

Please immediately contact any authorized Honda dealer to schedule a service appointment for your vehicle. This work will be done *free of charge*. The recall repair should be completed even if your vehicle is not experiencing a problem. If you need assistance locating a dealer, contact American Honda's customer service group at 800-999-1009 and select option 4. You may also find this information at www.Hondacars.com.

We apologize for any inconvenience this safety recall may cause you. We are taking this action in the interest of your safety and continued satisfaction with your Honda vehicle.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

NOTICE: If this is a leased vehicle, please forward this notice to the lessee.

FOR DEALER USE ONLY: REFERENCE SVC BULLETIN #12-067

S61

ET
3215
SMD

NOV 7 2013
After this was done
CL-10692445-1585
How to
Key lock only
does not work from automatic on Ke
COPY

FEB 19 2015

IMPORTANT: SAFETY RECALL NOTICE
PLEASE OPEN IMMEDIATELY

PLEASE DELIVER TO REGISTERED OWNER

VEHICLE IDENTIFICATION NUMBER ► SHSRD78845U [REDACTED] S61



*****AUTO**3-DIGIT 344



[REDACTED]
OCALA, FL [REDACTED]

Tues 7:30 A.M.
Honda, Ocala
Nov 2013

COPY

Word of mouth only for Records.

I was told there was no defect in air bag, only in door switch. (2 mo after) I have not been able to open vehicle with key switch, only by outdoor key opening, will not lock driver side door, only by key outside,

I received no paper work when completed, no charge, have no record.

Will not "ever" Take my vehicle To Honda dealer, or ever buy another Honda.

[REDACTED]



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*photo copy
for my record
Sept 27 2014*

September 2014

NHTSA Recall 14V-351

IMPORTANT SAFETY RECALL NOTICE

Dear [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2002-2006 model year CR-V vehicles that were originally sold in or currently registered geographic locations known for high relative humidity: Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico and the U.S. Virgin Islands. In some vehicles, the driver's front airbag inflator could produce excessive internal pressure upon deployment. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing injury or fatality to vehicle occupants.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle's driver's front airbag inflator replaced, **at no cost to you**. The complete replacement process may take approximately 30 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error?

Registration records indicate that you are the current owner or lessee of a 2002-2006 Honda CR-V involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

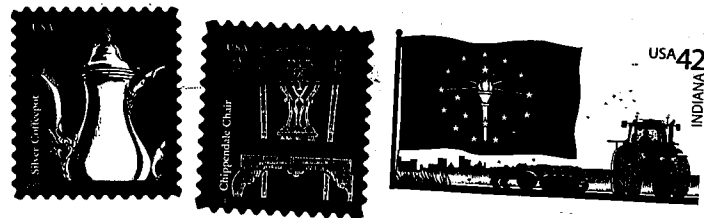
If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 888-234-2138, and select option 2. U.S. customers can also locate a dealer online at Hondacars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

Campaign #JG8 / Service Bulletin #14-045



Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, SE
Washington DC 20590

