

CL- 10692441- 9894

[REDACTED] Overland Park, Kansas [REDACTED]

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

February 12, 2015

Mary T. Barra CEO
General Motors
P.O. Box 33170
Detroit, MI 48232 - 5170

FEB 23 2015

Dear Ms. Barra,

My wife and I own a 2006 DTS Cadillac; which we bought at Henrick Cadillac Motors in 2007.

It has 123,000 miles on it and has been a excellent automobile to drive.

In 2013 I was advised the their were two pans under the engine that were leaking oil and the gaskets needed to be replaced. At the time I didn't have the money to replace both gaskets, so the did the smaller pan and the oil leak stopped.

Two weeks ago I noticed oil spots on my garage floor, so took the care back to Henrick, and they advised me it would be \$3300 to repair. The Service Technician took me back to see my car and another DTS that was having same gasket replaced. The mechanic side this was a common problem with the NorthStar engine and it happens to most DTS cars.

It seems to me this is and engineering flaw that is the responsibility of GM to repair.

I am [REDACTED] years old and live on social security and savings. \$3300 is a major expense to us. I have look at used Cadillac and new Cadillac I don't have the money right now to make a trade.

It seems to me since this problem is based on the design of the engine -- I should get some relief in the repair. I am not asking for you to pay for it all, but I would like some help.

Engineering mistakes shouldn't be the consumer's responsibility.

Thank you for your consideration of our problem.

[REDACTED]

cc: Mark R. Rosekind NHTSA - I would appreciate any help you can give me.

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SMP

[Redacted]
Overland Park, KS [Redacted]

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