

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

APR - 2 2015



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received	Repository ☐
06-MAR-2015	Reference No. 10692421

OWNER INFORMATION (Type or Print)

Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City CANTON	State MI	Zip Code

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZT58F97	Make CHEVROLET	Model MALIBU	Model Year 2007
Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 15-NOV-2012

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 010000 STEERING	Failure Mileage 89000	Failure Speed 45
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 45 MPH, THE STEERING WHEEL SEIZED WITHOUT WARNING. THE FAILURE RECURRED TWO TIMES. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, WHERE IT WAS DIAGNOSED THAT THE STEERING COLUMN NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 89,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

WAYNE-CHERRY HILL AUTO REPAIR, INC.

Major & Minor Repair - Foreign & Domestic
Cars & Trucks - Towing Available

108 N. Wayne Rd. • Westland, MI 48185

Phone 734.721.9533 • Fax 734.721.9580

#F-155584

Date of Service

12-21-12

Customer

Make of Vehicle

Chrysler Mobile

License Plate NO.

Phone

FLUID & SAFETY INSPECTION

- | | |
|--|--|
| ☐ RADIATOR | ☐ BRAKE |
| ☐ LUBRICATE | ☐ WINDSHIELD WASHER |
| ☐ POWER STEERING | ☐ TRANSMISSION |
| ☐ TIRES | ☐ WIPER BLADES |
| ☐ New ☐ Used ☐ Repaired | ☐ M2-77164 |

Miles 89,000

Motor Oil ☐ 5W-20 ☐ 5W-30 ☐ 10W-30 ☐ 10W-40 ☐ OIL FILTER

REMARKS

Power Steering
Power Window Motor
Rock & Pinion
Blower Motor Fan
Cabin Pump (Cuscol)
Front Right Hops Bunking

Our work and products are guaranteed. If you think there has been an error in our service, please bring it to management's attention as soon as possible.

AUTHORIZED SIGNATURE (CUSTOMER)

☐ Cash ☐ Bank Card ☐ Check #

SHOP SUPPLIES

LABOR FEE

SUB TOTAL

TAX

TOTAL

580
500
1000 +
30.05
1080.05

Vin# 1G12T58F97F