


MAY 20 2015

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 05-MAR-2015	Repository <input type="checkbox"/> Reference No. 10692248
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City INTERLOCHEN	State MI	Zip Code	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FDXE4FS3AD		Make FORD	Model Year 2010
Date Purchased 4-18-2012	Dealer's Name and Telephone Number GENERAL RV 800-792-9118		Engine: No: Cylinders 10
Original Owner <input type="checkbox"/>	Dealer's City WAYLAND	State MI	Fuel Type: GASOLINE
Zip Code 49348	Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control		Incident Date(s) 31-JUL-2013
Powertrain		Multiple Failure: 4 FAILURES BETWEEN JUL 13 & JAN 15	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, ENGINE (PWS)		Failure Mileage 14000	Failure Speed 5
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL*THE CONTACT OWNS A 2010 FORD E-450. THE CONTACT STATED THAT WHILE DRIVING AT 5 MPH, THE BRAKE PEDAL WAS DEPRESSED AND VEHICLE ACCELERATED AT THE SAME TIME. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 14,000.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

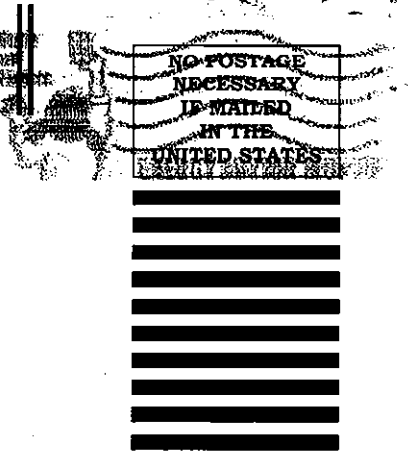
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

OUR FOUR WINDS E-450 ACTUALLY HAD FOUR SURGE INCIDENTS, THREE WERE IN MALL PARKING LOTS AT SLOW SPEEDS. MY WIFE, IN EACH CASE, DEPRESSED THE BRAKE AND THE ENGINE ACCELERATED THESE THREE INCIDENTS WERE BETWEEN JULY 2013 AND NOV 2014. A FAR MORE SERIOUS SURGE OCCURRED NEAR SAVANNAH, GA THE AFTERNOON OF JAN 16, 2015, ON I-16. I SPOTTED CONSTRUCTION BACK UP AND BRAKED TO SLOW DOWN. ABOUT 50' FROM A STOPPED PICKUP THE FOUR WINDS SURGES MIGHTILY, EVEN THOUGH WE HAD SLOWED TO ABOUT 10 MPH. FORTUNATELY, THE PICKUP SAW WHAT WAS HAPPENING AND MOVED ATTACH ADDITIONAL SHEETS IF NECESSARY TO THE LEFT, AVOIDING A COLLISION. AFTER SPEAKING WITH A KIND REP AT NHTSA, I CALLED THE FORD COMPANY AND REPORTED THE SURGE PROBLEM. THIS WAS IN NOV, 2015

U.S. Department of Transportation
National Highway Traffic Safety Administration
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Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.



or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration