


INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

APR -9 2015

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 26-FEB-2015	Repository <input type="checkbox"/>		Reference No. 10690864
OWNER INFORMATION (Type or Print)					
Name	[REDACTED]			Daytime Telephone Number	E-mail Address
Address	[REDACTED]			[REDACTED]	[REDACTED]
City	PARIS	State	KY	Zip Code	[REDACTED]
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GCEK29J89Z [REDACTED]		Make CHEVROLET	Model SILVERADO	Model Year 2009	
Date Purchased 2-2009	Dealer's Name and Telephone Number DAV CUMMINS 859-987-4345		Engine: No: Cylinders 4	Fuel Type: GAS	
Original Owner <input checked="" type="checkbox"/>	Dealer's City PARIS, KY	State KY	Zip Code 40361		
Transmission Type AUTO	<input type="checkbox"/> Anti-lock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 15-JUL-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 162000 STRUCTURE: BODY			Failure Mileage 19000	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2009 CHEVROLET SILVERADO. THE CONTACT STATED THAT THE PASSENGER SIDE DASHBOARD CRACKED WHERE THE AIR BAG WAS LOCATED. THE VEHICLE WAS TAKEN TO A DEALER. THE TECHNICIAN DIAGNOSED THAT THE DASHBOARD NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 19,000. THE VIN WAS UNAVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

DAN CUMMINS

PARIS, KY CHEV * BUICK

1020 Martin Luther King Jr. Blvd. - Paris, KY 40361
 (859) 987-4345 - Fax: (859) 987-7614
 www.dancummins.com
 Email: gmservice@bellsouth.net

SERVICE DEPARTMENT HOURS
 7:30 a.m. to 6:00 p.m.
 Monday - Friday
 8:00 a.m. - 2:00 p.m. Saturday

Case Number
 10690804

R/O Open Date	R/O Number
10/14/14	
R/O Close Date	Status
10/14/14	Pre-Invoice
Mileage In	Mileage Out
20323	20324
Service Advisor / Tag #	
David Leeson/670	
Vehicle Identification Number	
1GCEK29J89Z	
Delivery Date	In-Service Date
2/07/09	
Color	License Number

Work Phone			
Home Phone			
Year	Make	Model	Body
2009	CHEVROLET	SILVERADO	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - 1D: MISC REPAIRS REPLACE DASH, SOP IN Work performed by Craig Cramer (82) Installed 20959611 :N-PANEL (16080-CT) 1@438.58 REPLACED DASH PAD Sub Total: 960.58	522.00 438.58
#2 - MPI1: MULTI POINT INSPECTION (DO NOT FLAG THIS LINE) Sub Total: .00	
***** * 24/7 Appointment scheduling available online at * * WWW.DANCUMMINS.COM * *****	
MERCHANT ID: 388580140 Term ID: 0123 Sale	
DAN CUMMINS LTR PROJECT BUICK 1020 MARTIN LUTHER KING JR BLVD PARIS KY 40361 859-987-4345	
MISC CARD XXXXXXXXXXXX Entry Method: Swiped Approved: Online Batch#: 000005 10:15:14 10:15:30 Invt: 06001539 Appr Code: E13039 Total: 504.95 Distance Copy TAMM 700	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	522.00
PARTS	438.58
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	20.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	27.51
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	1008.09
	504.95

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X