


MAR 27 2015

 U.S. Department of Transportation National Highway Traffic Safety Administration	<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
	Date Received 25-FEB-2015		Repository <input type="checkbox"/> Reference No. 10690645	
<b>OWNER INFORMATION (Type or Print)</b>				
Name	[REDACTED]		Daytime Telephone Number	E-mail Address
Address	[REDACTED]		[REDACTED]	[REDACTED]
City	State	Zip Code	Evening Telephone Number	
EUREKA	MO	[REDACTED]	Same	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2A4RR8DG1BR [REDACTED]		Make CHRYSLER	Model Year 2011
Date Purchased	Dealer's Name and Telephone Number Glendale CHRYSLER 314-965-5100		Model TOWN AND COUNTRY
Original Owner <input checked="" type="checkbox"/>	Dealer's City Glendale, Missouri	State MO	Zip Code
Engine: No: Cylinders	Fuel Type: Regular		
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure: no
<input checked="" type="checkbox"/> Cruise Control			Incident Date(s) 15-FEB-2015

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 110000 ELECTRICAL SYSTEM		Failure Mileage 59900
		Failure Speed 70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION			
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police		Called Carvech N police but never came.	

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2011 CHRYSLER TOWN AND COUNTRY. WHILE DRIVING 70 MPH, THE VEHICLE LOST POWER. THE ACCELERATOR PEDAL WAS DEPRESSED, BUT THE VEHICLE FAILED TO ACCELERATE. IN ADDITION, THE CONTACT STATED THAT THE SPEEDOMETER DISPLAYED ZERO AND THE VEHICLE STALLED. THE CONTACT WAS UNABLE TO RESTART THE VEHICLE. THE VEHICLE WAS TOWED TO A DEALER. THE TECHNICIAN STATED THAT THE ELECTRONIC IGNITION DEVICE NEEDED TO BE REPLACED AND THE KEY NEEDED TO BE REPROGRAMMED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 59,900. CHRYSLER CORP. REPORTED TO TEL. # your office gave me.

AAA called & treated as Emerg. & had TOW Truck 15-20 min

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Dangerous due to immediate failure of all systems electric. Speedometer, lights, turn signals, radio, clock etc.

Thank fully I had moved to Right lane after Antioch Road (I-44) preparing to exit at 709-W. Had I been in center or left lane could not have made it to small narrow shoulder.

Sun- 4 PM - daylight but very heavy TRUCK TRAFFIC west bound on I-44 Guard rail on Right so no space to open door.

Dangerous to attempt to exit until AAA arrived. Called Eureka Police to send car until AAA said prob. S.L.Co.. Do Not Know

ATTACH ADDITIONAL SHEETS IF NECESSARY IF call delayed. I. U.

ST LOUIS  
MO 630  
18 MAR '15  
PM 6 L



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NECESSARY  
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IN THE  
UNITED STATES

U.S. Department  
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US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle  
has a safety defect?



If so:

Use the enclosed  
form to file a report.

or visit:

[www.safercar.gov](http://www.safercar.gov)

or call:

Vehicle Safety Hotline  
**888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

