

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 25-FEB-2015	Repository ☐ Reference No. 10690551		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number [REDACTED]	E-mail Address
Name [REDACTED]		Address [REDACTED]		Evening Telephone Number	
City ZANESVILLE	State OH	Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZC5E00CF [REDACTED]		Make CHEVROLET	Model MALIBU	Model Year 2012	
Date Purchased 8/29/12	Dealer's Name and Telephone Number Lash Chevrolet LLC 740-967-8021		Engine: No: Cylinders	Fuel Type:	
Original Owner ☐	Dealer's City Johnstown	State OH	Zip Code 43031-0000		
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 21-FEB-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: ENGINE (PWS)			Failure Mileage 59000	Failure Speed 35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police N report enclosed	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2012 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING AT 35 MPH, THERE WAS A LOUD NOISE AND THE VEHICLE LOST POWER AS THE HOOD COLLAPSED AND FOLDED IN TWO WITHOUT WARNING. IN ADDITION, THE CONTACT STATED THAT THE ENGINE, THE HEADLIGHTS, AND THE RADIATOR FAILED. THE AIR BAGS DEPLOYED. THE CONTACT SUSTAINED HAND, EYE AND NECK INJURIES THAT REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS TOWED TO A PRIVATE MECHANIC BUT WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 59,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Hello, I am [REDACTED] and I am writing to make you aware of the spontaneous explosion of my 2012 Chevrolet Malibu and requesting that GM stands behind their product and make me whole for my loss, inconvenience and suffering.

On Saturday, February 21, 2015, I was traveling to work around 9:30pm on Interstate 70 at Exit 101B in Columbus, Ohio traveling 35 MPH when I heard a popping noise under my hood and saw my hood creasing and coming toward my windshield. At this time, my airbag deployed and I lost all power to my car. Within seconds, On Star contacted me and assisted in contacting the Columbus City Police Dept. and Columbus Fire Dept. The police could not make an accident report because there was no collision with anyone or anything, but there is an incident report where On Star called in reporting this devastating event. The police did help push my car to the berm while waiting for the tow truck. The fire department came to flush the fluids off the roadway after this spontaneous explosion.

On Monday, February 23, 2015, I contacted Lash Chevrolet Dealership Service Dept. in Johnstown, OH, where I purchased my vehicle to see if there were any other recalls I was not aware of and was told the only recall was the one I had fixed in September of 2014. I also contacted Travelers Insurance Company, my insurance carrier, and talked to William Thompson at 716-855-5280 who gave me the claim number of [REDACTED] and he told me he would be sending a representative this week to Southside Collision, 2879 Maysville Pike, Zanesville, OH, 740-454-0123, to look at my car. No representative had shown yet as of March 2, 2015. Therefore, I called on March 2, 2015 and was given a new claim representative, Deborah Gibson, 216-643-2184, because she handles the medical portion of the claims, and I did have x-rays taken of my neck. She is also now handling the damage claims to my car.

Also, on Monday, February 23, 2015, I also called GM's Special Complaint Department and talked to a representative who gave me a claim number of [REDACTED]. He told me he would pass the information along to a Direct Connect GM Rep which he did. I, in turn, received a call from Pat Roach with a new claim number of [REDACTED]. His phone number is 313-665-2064. He told me during our conversation on Monday, March 2, 2015, that he was going to assign this claim out before the end of the day and someone would be in contact with me shortly.

Also, on Wednesday, February 25, 2015, I contacted The National Highway Transportation Safety Association and filed a complaint with them to make other consumers aware of the spontaneous explosion of my 2012 Chevrolet Malibu.

I am very lucky I was not killed or paralyzed from this tragic event, however, I want all of you to be aware of this tragedy and work together to take proper steps to financially compensate me and to find the cause of this spontaneous explosion so no one else goes through enormous loss of their vehicle or possible life. Please see attached photos.

COPYNormal View**Event Information --**

Location Information				Caller Information			
Number		Name		PASSERBY			
Direction		Address		SECTOR SE COLUMBUS			
Street		Phone					
Type		Terminal		ct001a			
Suffix		Calltaker ID					
Area		Source		ANI/ALI			
Municipality	CBUS	Remarks		** LOI search completed at 02/21/15 21:51:44 GRY CAR BLOCKING THE DOWNTOWN EXIT. HIS CAR IS CRASHED UP BUT UNK WHAT HE HIT ** Cross Referenced to Event # F15025605 at: 02/21/15 21:52:32 ** >>>> by: JEFFREY A. KESSLER on terminal: fd020 ANOTHER CALL, THIS IS POSSIBLY ON MOUND ST CONNECTOR Duplicate Event: CBUS : @I70WB/MM101, Cross Street 1 = I71SB TO I70WB RAMP, Cross Street 2 = MOUND ST CONNECTOR RAMP, Type = 4 AUTO CRASH - PROPERTY DAMAGE, Subtype = default, Caller Name = KENNETH-ONSTAR, Call Source = PHONE, Alarm Level = 0 CALLER IS IN A BROWN MALIBU STRUCK OBJECT IN ROADWAY AND IS DISABLED..NOT BLOCKING.. HE'S OFF TO THE RIGHT.. SEE [REDACTED] ** LOI search completed at 02/21/15 21:56:01 End of Duplicate Event data ** Cross Referenced to Event # P150152355 at: 02/21/15 21:56:38 ** >>>> by: TISHJE A. SAUNDERS on terminal: pd005 ANOTHER CALL THIS IS A 4 Alarm Timer Extended: 0			
Apartment		Case Numbers		Disp Codes	2		
X-Street 1	I71SB TO I70WB RAMP						
X-Street 2	MOUND ST CONNECTOR RAMP						
Date	2/21/2015						
Event Type	5 -- AUTO CRASH - INJURY [default]						
Building							
County	FRA	Duplicate Events	1				
State							
Apt Type		Apt #					

Agency	P	Esz	Area	DGroup	Add	Dispatch	Arrive	Close	Cls ID	Cls Term	Event	Comments	Prim	Unit	Situation
CPD	2	91221	122	CPDZ5	9:51:44 PM	9:52:06 PM		10:42:25 PM		pd005				122B	

<u>Chronology</u>	<u>Unit</u>	<u>Supplemental</u>	<u>Location Choices</u>

Quote for 2010 Chevrolet Malibu LS - Mileage: 47,000

Tim's Auto

ASE Certified Mechanic

5623 Beecher Rd

Granville, Ohio 43023

Phone: 614-218-9168

Email: website ** timsautopataskala.weebly.com

Home:
Office:
Email:

Type	Description	Qty	Unit Price	Subtotal
Part	change oil and filter -log off fluids- checked tire pressures - 5-30 SYNTHETIC dexos	1	45.00	45.00
Note	right transmission output shaft seal leaking- needs replaced			
Note	rotated tires			

	<u>Worksheet</u>	<u>Supplies</u>	<u>Hazmat</u>	<u>Tax</u>	<u>Subtotal</u>
Part s	45.00	0.00		3.26	48.26
Labor \$	0.00		0.00	0.00	0.00
				Grand Total	48.26

Quote for 2010 Chevrolet Malibu LT - Mileage: 51,160

PNB Pataskala

Home:

Office:

Email:

Tim's Auto

ASE Certified Mechanic

5623 Beecher Rd.

Granville, Ohio 43023

Phone: 614-218-9168

Email: website ** timsautopataskala.weebly.com

Type	Description	Qty	Unit Price	Subtotal
Part	Install new front brake rotors and Premium pads with hardware- descale hubs and brackets- lube glides	1	261.07	261.07

	<u>Worksheet</u>	<u>Supplies</u>	<u>Hazmat</u>	<u>Tax</u>	<u>Subtotal</u>
Part \$	261.07	0.00		18.93	280.00
Labor \$	0.00		0.00	0.00	0.00
Grand Total					280.00

Quote for 2010 Chevrolet Malibu LT - Mileage: 55,175

Tim's Auto

ASE Certified Mechanic

5623 Beecher Rd.

Granville, Ohio 43023

Phone: 614-218-9168

Email: website ** timsautopataaskala.weebly.com

Home:
Office:
Email:

Type	Description	Qty	Unit Price	Subtotal
Note	rotated tires			
Part	change oil and filter -top off fluids- checked tire pressures- Synthetic 5-30 - mobil1 extended performance	1	65.00	65.00

	<u>Worksheet</u>	<u>Supplies</u>	<u>Hazmat</u>	<u>Tax</u>	<u>Subtotal</u>
Part \$	65.00	0.00		4.71	69.71
Labor \$	0.00		0.00	0.00	0.00
Grand Total					69.71



755 West Coshocton St. - P.O. Box 367
Johnstown, OH 43031
(740) 967-8021 - Fax: (740) 967-2849

SERVICE DEPARTMENT HOURS
7:30 a.m. to 6:00 p.m.
Monday - Thursday
7:30 a.m. to 5:00 p.m. Friday

R/O Open Date	R/O Number
7/23/14	
R/O Close Date	Status
7/23/14	Reprint
Mileage In	Mileage Out
47457	47457
Service Advisor / Tag #	
James Denney/455	
Vehicle Identification Number	
1G1ZC5E00CF	
Delivery Date	In-Service Date
8/29/12	8/29/12
Color	License Number
MOCHA STEE	

ZANESVILLE, OH			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2012	CHEVROLET	MALIBU	4DR SDN LT W/1LT	

DESCRIPTION OF SERVICE AND PARTS			AMOUNT
Email: [REDACTED]			
#1 - MR Customer Reports: INSPECT FOR FLUID LEAK AT RIGHT SIDE TRANSMISSION OUTPUT SEAL Caused by DUPLICATE CONCERN RIGHT TRANSAXLE SEAL LEAKING Corrected by 8464430: (0344) (40 Work performed by Mike Stillions(500) Work performed by LASH001 : 6015787 () Installed 19258415 :SL-N-SEAL KIT (06061-BPCT) REPLACE SEAL CLEAN AREA TEST DRIVE VERIFY NO LEAK PRESENT AT THIS TIME LABOR OP 8464430 LABOR 1.1			Qty: 1 Warranty Warranty Warranty
#3 * MR DCB: PERFORM FUEL SYSTEM DECARB THROTTLE BODY SERVICE Work performed by Mike Stillions(500) Installed WFUEL :INJ CLEANER clean throttle body, perform combustion chamber se rvic			1@51.75 90.00 51.75
\$ DISCOUNT			-12.00
TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."			
DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.			
NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.			
X			
(C) 2011 DEALERTRACK SYSTEMS, Inc. - DealerInfo Application Group (800) 945-1028			
LABOR			90.00
PARTS			51.75
DEDUCTIBLE			.00
SUBLET			.00
SHOP SUPPLIES			10.80
HAZARDOUS MATERIALS			.00
SALES TAX OR TAX I.D.			11.06
SPECIAL ORDER DEPOSIT			.00
DISCOUNTS			-12.00
TOTAL DUE			151.61
AX/VS/MC/DC/DB R5474B			151.61

Quote for 2010 Chevrolet Malibu LT - Mileage: 14,080

PNB - [REDACTED]

Home:
Office:
Email:

Tim's Auto

ASE Certified Mechanic

5623 Beecher Rd.

Granville, Ohio 43023

Phone: 614-218-9168

Email: website ** timsautopataskala.weebly.com

Type	Description	Qty	Unit Price	Subtotal
Part	change oil and filter -top off fluids - checked lights and tire pressures - -FULL SYNTHETIC	1	60.00	60.00
Note	Rotated tires - needs tire monitor location reset by tire shop			

	<u>Worksheet</u>	<u>Supplies</u>	<u>Hazmat</u>	<u>Tax</u>	<u>Subtotal</u>
Part \$	60.00	0.00		4.20	64.20
Labor \$	0.00		0.00	0.00	0.00
Grand Total					64.20



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SERVICE DEPARTMENT HOURS
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Monday - Thursday
7:30 a.m. to 5:00 p.m. Friday

R/O Open Date	R/O Number
9/23/14	
R/O Close Date	Status
9/30/14	Reprint
Mileage In	Mileage Out
51100	51100
Service Advisor / Tag #	
Joe Stanwick/041	
Vehicle Identification Number	
1G1ZC5E00CF	
Delivery Date	In-Service Date
8/29/12	8/29/12
Color	License Number
MOCHA STEE	

ZANESVILLE, OH			Work Phone	
			Home Phone	
Year	Make	Model	Body	
2012	CHEVROLET	MALIBU	4DR SDN LT W/1LT	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email:	
#1 - MR Customer Reports: RECALL 13036 Corrected by 9100810: (0090) (90 Work performed by Scott Cordell(141) Installed 15188763 :SL-N-RETAINER (04634-CT) Qty: 1 Installed 11509086 :SL-N-STRAP (08965-BOPCKT) Qty: 1 Installed 13596990 :SL-N-CLIP (02559-C) Qty: 1 Installed 13596991 :SL-N-RETAINER (02559-C) Qty: 1 9100810 .4, BCM BPP HARNESS REWORK	Warranty Warranty Warranty Warranty Warranty
#2 - MR MULTI: MULTI POINT INSPECTION Work performed by Scott Cordell(141) Sub Total: Labor: .00 Parts: .00 Total: .00 PERFORMED MULTI POINT VEHICLE INSPECTION	
#3 * MR 03CVZZBK3: LINING 3MM REAR BRAKES AT 3MM Work performed by Scott Cordell(141) Sub Total: Labor: .00 Parts: .00 Total: .00	
#4 * MR 03CVZZBK2: LINING 2MM FRONT BRAKES AT 2MM-DECLINED AT THIS TIME Work performed by Scott Cordell(141) ***** * Thank you for your business!!!! * *****	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X

MP

11/11/2016

Thank
12/4/12

Notes:
TIRE Label
Front

Notes:
TIRE Label
Front

QTY.	PART NO. AND DESCRIPTION	PRICE
1	27082 oil filter	8.50
5	QB 5W-30 oil	4.49
	Washer Solvent	50
	Misc Cleaners tubes etc	3.50
		34.45

WHEELER AUTO CLINIC
 3320 Kearns Drive
 ZANESVILLE, OHIO 43701-9660
 Phone 454-8269

NAME	CUSTOMER'S ORDER NO.	DATE
ADDRESS	ORDER WRITTEN BY	PROMISED
CITY, STATE, ZIP		A.M. P.M.
HOME PHONE	BUS. PHONE	EXT.
YEAR, MAKE AND MODEL	LICENSE NUMBER	ODOMETER IN
SERIAL NUMBER	MOTOR NUMBER	ODOMETER OUT
TERMS		

DESCRIPTION OF WORK	AMOUNT
☒ LUBE ☒ CHANGE OIL ☒ OIL FILTER ☐ TUNE-UP ☐ TRANS. ☐ DIFF.	
ck - Steering linkage (OK) ck - exl - (OK)	45.00
ck - axle Boots (OK) ck - hoses + Belts (OK)	
ck all ext lights (OK)	
Rotate tires	

NOTE:
 Tire Rotat
 Front

(MAY BE CONTINUED ON OTHER SIDE)	TOTAL PARTS	LITERS/GALS. OF GAS @	TOTAL LABOR
ACCESSORIES		LITERS/QTS. OF OIL @	TOTAL PARTS
		kg/LBS. OF GREASE @	ACCESSORIES
			GAS, OIL AND GREASE
			SUBLET REPAIRS
			EPA / WASTE DISPOSAL
			TAX
			TOTAL
			THANK YOU

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.

SAVE OLD PARTS? ☐ YES ☐ NO

SIGNATURE

QTY	PART NO. AND DESCRIPTION	PRICE
1	27082 oil filter	8.95
5	QT SW-30 oil	4.99 22.45
	Washers	3.50
	Solvent	1.00
		35.90

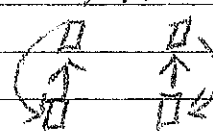
WHEELER AUTO CLINIC

3320 Kearns Drive
ZANESVILLE, OHIO 43701-9660
Phone 454-8269

NAME		CUSTOMER'S ORDER NO.	DATE
ADDRESS		ORDER WRITTEN BY	PROMISED
CITY, STATE, ZIP			A.M. P.M.
HOME PHONE		BUS. PHONE	EXT.
YEAR, MAKE, AND MODEL	2012 Chevy Malibu	LICENSE NUMBER	ODOMETER IN
SERIAL NUMBER		MOTOR NUMBER	ODOMETER OUT

DESCRIPTION OF WORK	AMOUNT
☒ LUBE ☒ CHANGE OIL ☒ OIL FILTER ☐ TUNE-UP ☐ TRANS. ☐ DIFF.	
OK - Steering linkage OK - Brakes OK	
OK - Axle Boots OK - K hoses + Belts OK	50.00
OK - all ext lights - OK	
Rotated Tires	

Note:
Tire Rotat
Front



(MAY BE CONTINUED ON OTHER SIDE)	TOTAL PARTS	LITERS/GALS. OF GAS @	TOTAL LABOR
ACCESSORIES		LITERS/QTS. OF OIL @	TOTAL PARTS
		kg/LBS. OF GREASE @	ACCESSORIES
			GAS, OIL AND GREASE
			SUBLET REPAIRS
			EPA / WASTE DISPOSAL
			TAX
			TOTAL
			THANK YOU

PD. Cash
Thank you.
1-23-14

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.

SAVE OLD PARTS?

☐ YES ☐ NO

SIGNATURE

TOTAL
THANK YOU

85.90
6.23
92.13

QTY.	PART NO. AND DESCRIPTION	PRICE
1	27082 oil filter	8.95
5	Qts SW-30 oil	4.49 22.45
	Misc cleaners lubs etc	3.00
	washer solvent	50
		35.40

WHEELER AUTO CLINIC
 3320 Keams Drive
 ZANESVILLE, OHIO 43701-9660
 Phone 454-8259

NAME		CUSTOMER'S ORDER NO.	DATE
ADDRESS		ORDER WRITTEN BY	PROMISED
CITY, STATE, ZIP			A.M. P.M.
HOME PHONE	BUS. PHONE	EXT.	ODOMETER IN
YEAR, MAKE AND MODEL			ODOMETER OUT
SERIAL NUMBER	MOTOR NUMBER	TERMS	

DESCRIPTION OF WORK	AMOUNT
☒ LUBE ☒ CHANGE OIL ☒ OIL FILTER ☐ TUNE-UP ☒ TRANS. ☐ DIFF.	
ck - steering linkage ok	
ck - axle boots ok	
ck - brake + R.H. ok	
ck - all ext. lights ok	50.00
Robot tires	

NOTE:
 Tire Rotation
 Front

(MAY BE CONTINUED ON OTHER SIDE)		TOTAL PARTS		LITERS/GALS. OF GAS @		TOTAL LABOR	
ACCESSORIES				LITERS/QTS. OF OIL @		TOTAL PARTS	
				kg/LBS. OF GREASE @		ACCESSORIES	
						GAS, OIL AND GREASE	
						SUBLET REPAIRS	
						EPA / WASTE DISPOSAL	
						TAX	
						TOTAL	
						THANK YOU	

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.

SAVE OLD PARTS? ☐ YES ☐ NO

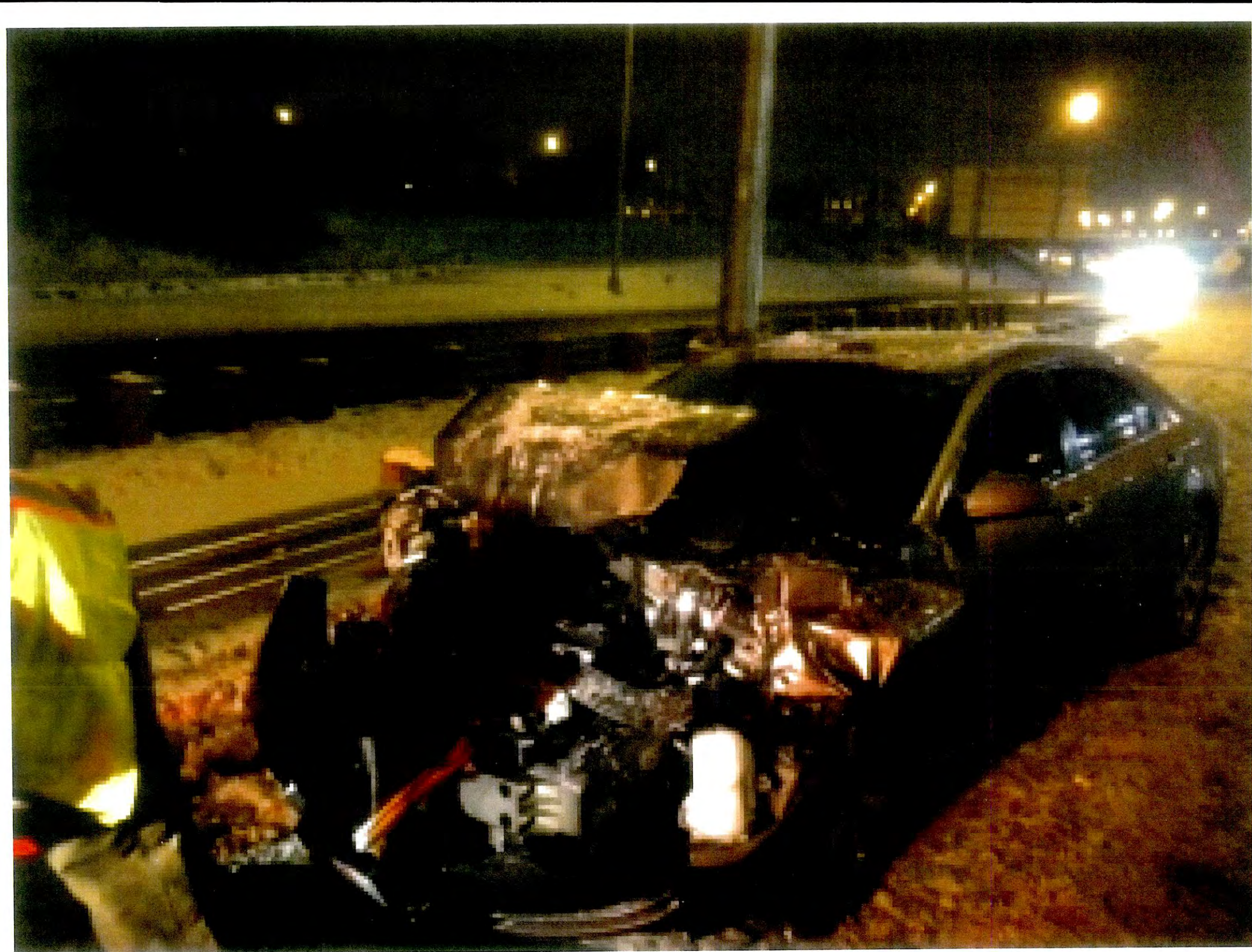
SIGNATURE

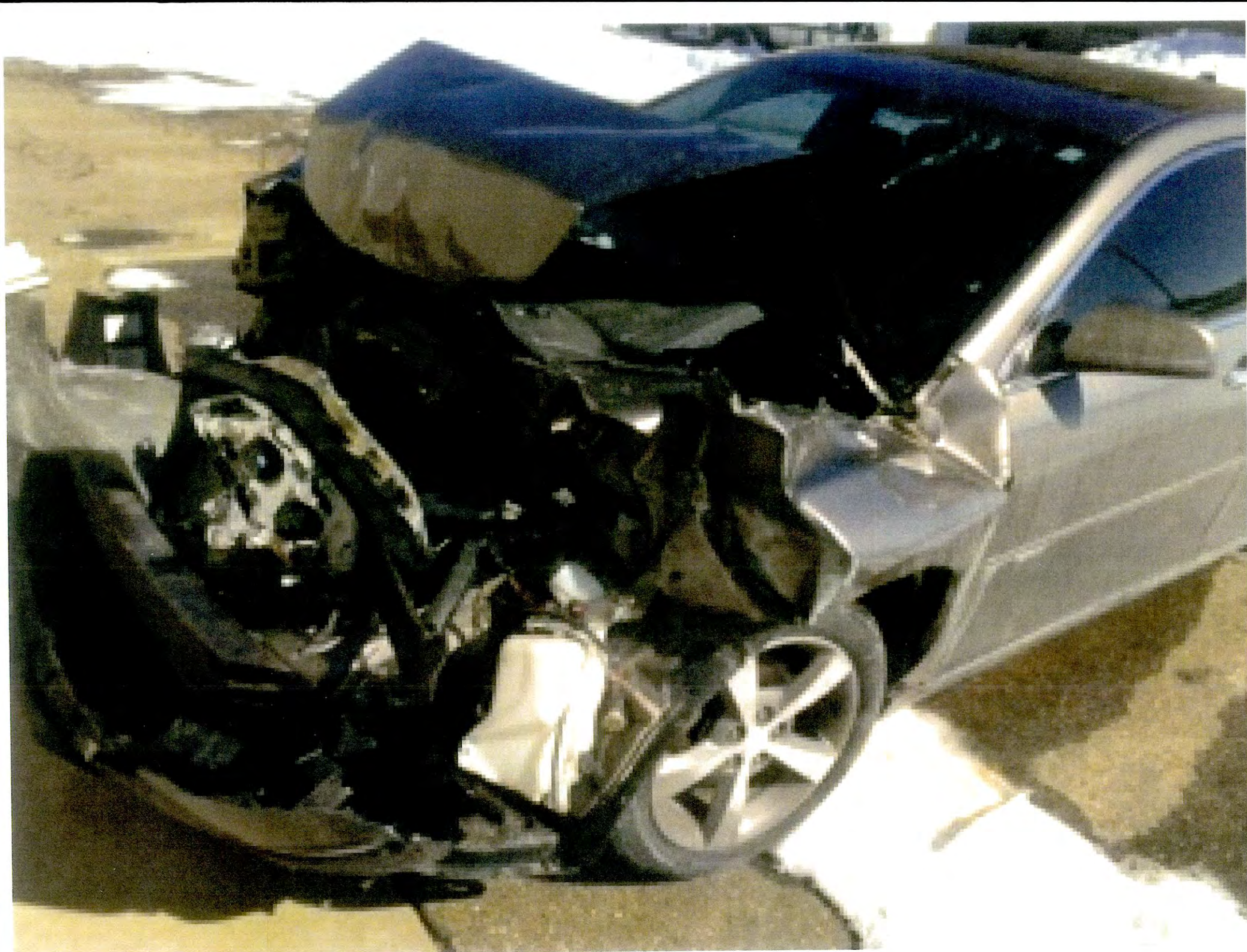


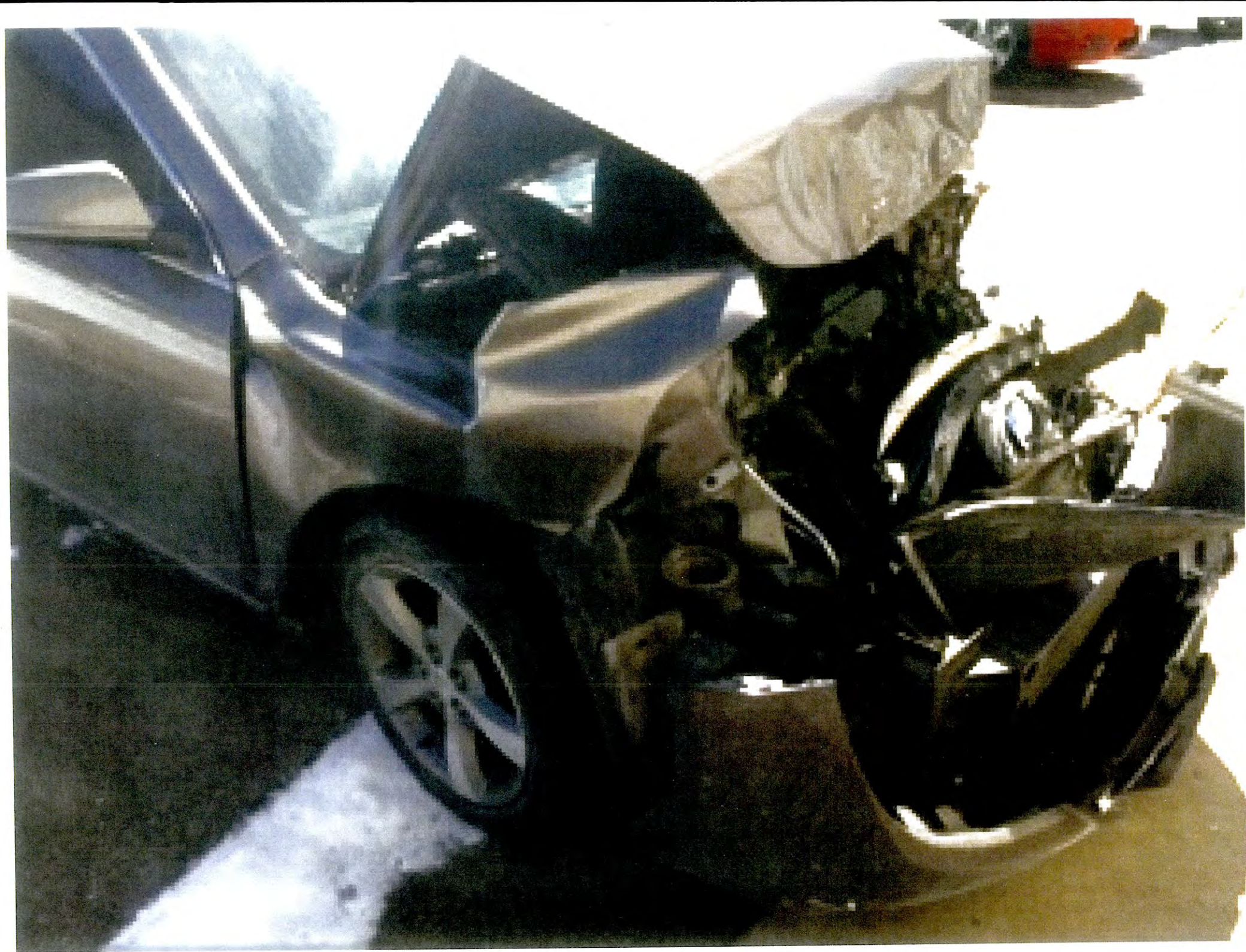




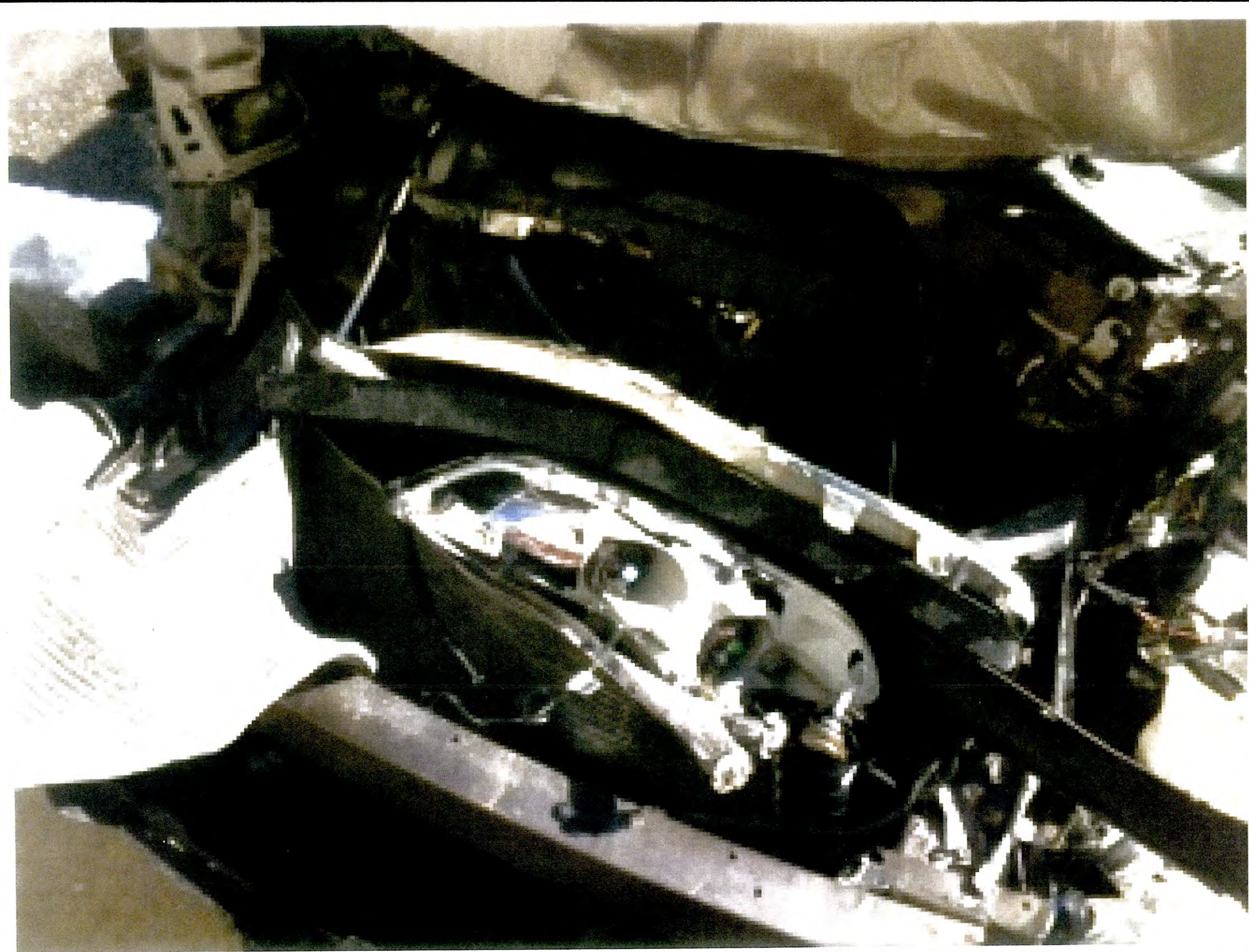










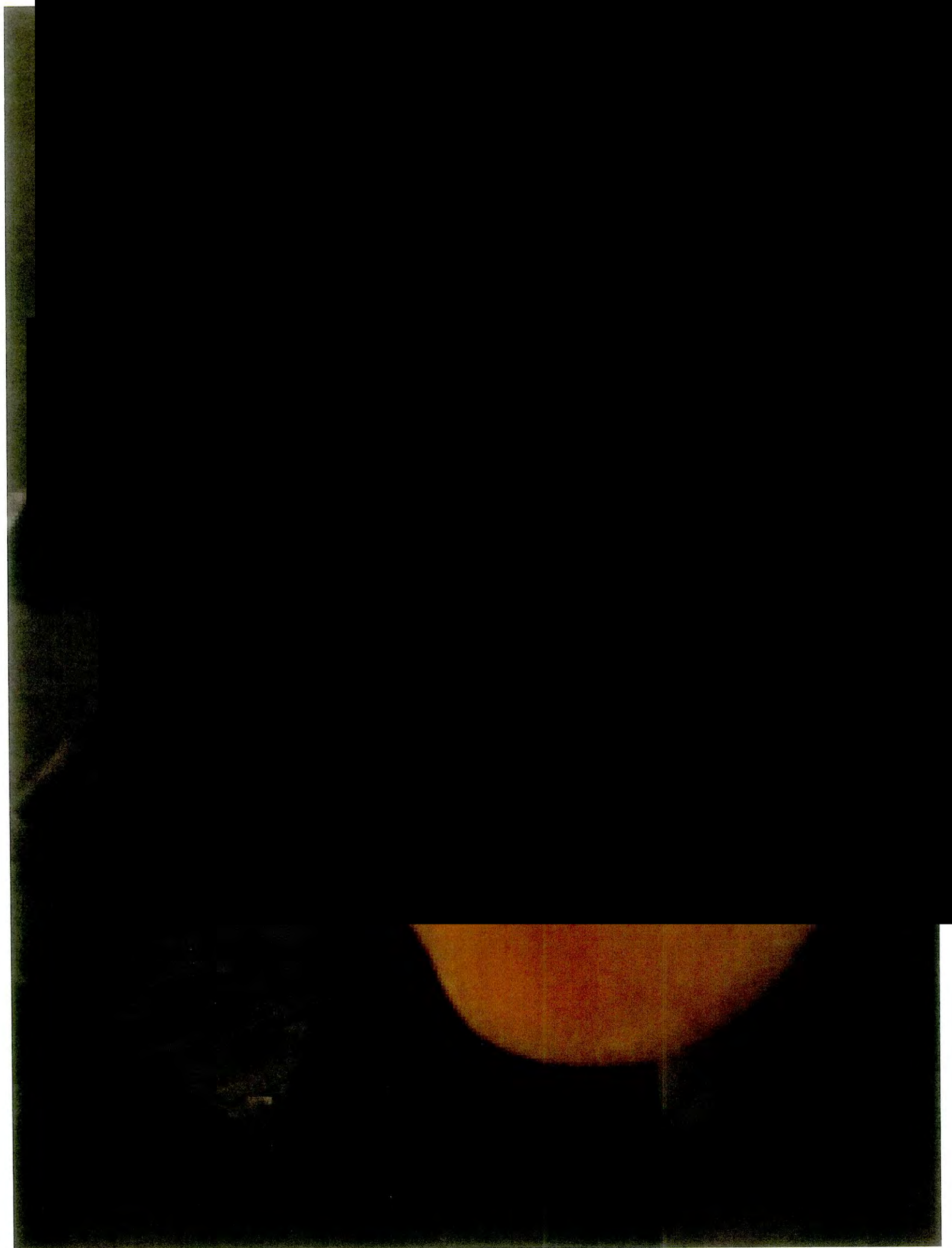














To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.