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EXECUTIVE SECRETARIAT
RECEIVED-ISA

2015 JUN -1 P 4:13

Pinehurst, TX
May 26, 2015

RE: 2007 Chev Malibu LE
1G1Z558F27F

Dear Sir:

JUN 2 - 2015

This is a follow-up to my letter dated Feb, 9, 2015 regarding failure of power steering module.

Within days of my Feb 9 letter, the Houston Chronicle had an article stating that another recall had come out covering 2007 Malibu's. I called both GM & the dealer. I received a return phone call leaving a message from the dealer that I would not be reimbursed because my Malibu was not one of the additional autos recalled. The recall was by VIN and my VIN was not listed. The manufacturer confirmed this as their finding.

It is beyond my ~~best~~ belief that I had a power module failure that was corrected by replacing the same part that the recalls were on and yet because of a VIN ~~that~~ they did not list, they refused to reimburse me for the \$795.24 that I paid to replace this defective part.

Please continue to investigate this problem, until I and others in my position are

JM
6915
SHP

treated with fairness and honesty.
The people who are making these decisions
would not make the same decision if they
and their family were driving a defective
vehicle and they were at risk.

This piece meal recall is unsatisfactory. Someone
must have made a decision to see how many
recalls they could avoid when people took no for
an answer and quit trying to get reimbursed.

Sincerely,

A solid black rectangular box used to redact the signature of the sender.

cc: GM

Pinehurst, TX



Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

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