



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue SE.
Washington, DC 20590

April 21, 2015

The Honorable Sherrod Brown
United States Senator
1301 East 9th Street, Suite 1710
Cleveland, OH 44114

NVS-216 nam
Ref. No.10690403

Dear Senator Brown:

Thank you for your letter on behalf of your constituents, [REDACTED] concerning their MY 2006 Pontiac Solstice vehicle. Your letter was forwarded to the National Highway Traffic Safety Administration (NHTSA). I am pleased to respond, and regret any inconvenience our delay in responding may have caused you or your constituents.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist. We do not have authority to act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

[REDACTED] indicates that the claim they submitted to the General Motors (GM) Ignition Claims Facility has been denied. She asserts that the circumstances surrounding her husband's crash of their MY 2006 Pontiac Solstice on October 11, 2012, has all the symptoms found in the GM ignition switch recalls. [REDACTED] requests that GM reconsider their decision to deny their claim and compensate them for their losses.

Please accept our sincere sympathy for the injuries sustained by [REDACTED] in the crash. Unfortunately, your constituents' request for our assistance in obtaining compensation from the GM Ignition Switch Compensation Resolution Facility does not fall within our statutory authority under the National Traffic and Motor Vehicle Safety Act. We recommend that your constituents and their attorney continue to work with the GM Ignition Compensation Claims Resolution Facility for an amicable resolution to their claim.

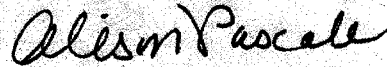
★★★★★
NHTSA
www.nhtsa.gov

Page 2

The Honorable Sherrod Brown

If further assistance is needed, please contact Mr. Frank S. Borris, Acting Associate Administrator for Enforcement, at (202) 493-2631.

Sincerely yours,

A handwritten signature in cursive script that reads "Alison Pascale".

Alison Pascale
Director, Government Affairs,
Policy and Strategic Planning