



CL-10690402-5822

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)


Pensacola FL
February 9, 2015

American Honda Motor Co. Inc
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd
Torrance, CA 90501-2746

FEB 19 2015

Ref Vehicle Id Number SHSRD68494U 

Dear American Honda Motor Co. Inc:

This letter is to inform you that the recall is not working. I contacted Pensacola Honda in November 2014 and was put on a waiting list due to lack of parts. The person said I would be called when the parts came in so I could schedule an appointment. No call and no parts I guess. That recall was identified as 14V-351 and 14V-353. This identified the air bag problem. Yesterday, I received a new recall with the same information identified as 14V-700. Tried to call the Customer Service today on the number listed in the recall but was disconnected as soon as I identified my problem.

Sincerely,


Copy to:

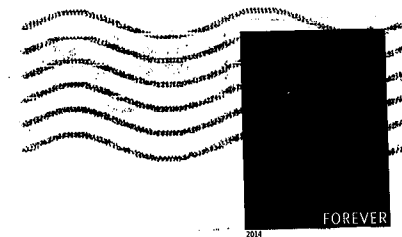
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

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Pensacola, FL [Redacted]

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Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

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