

AL-10683317-8021



Gainesville, VA
February 2, 2015

Acura Client Relations

1919 Torrance Blvd.

M/S 500-2N7E

Torrance, CA 90501-2746

FEB 10 2015

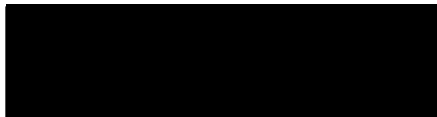
Re: 2002 Acura 3.2TL, VIN 19UUA56612A 

Attached is a copy of my letter dated October 27, 2014, concerning the recall and repair of the driver's side airbag for the referenced Acura.

As of this date, I have not received a reply to or acknowledgement of my October 27, 2014 letter.

Please advise.

Sincerely,



Copy to: NHTSA Headquarters, 1200 New Jersey Avenue, SE, West Building,
Washington, DC 20590

NAM
2/11/15
SMD

[REDACTED]
Gainesville, VA [REDACTED]
October 27, 2014

Acura Client Relations
1919 Torrance Blvd.
M/S 500-2N7E
Torrance, CA 90501-2746

Re: 2002 Acura 3.2TL, VIN 19UUA56612A [REDACTED]

Encl: (1) Acura Automobile Division Safety Recall: Driver's Airbag Inflator, December 2011
(2) Pohanka Acura, Chantilly, VA, Invoice, dated 14FEB12

In February 2012, I had the driver's side airbag replace in response to *NHTSA Recall 11V-260*, because the driver's airbag inflator could produce excessive internal pressure when deployed, with metal fragments passing through the airbag cushion causing possible injury or fatalities to the vehicles occupants. See enclosure (1).

The driver's side airbag module was removed and the inflator checked. The Pohanka Acura, Chantilly, VA invoice states that: *AIRBAG INFLATOR WAS INFECTED RANGE REPLACED WITH NEW INFLATOR (SERIAL NUMBER YGXC211050), AND INSTALLED ALL NEW HARDWARE TO HOLD AIRBAG IN PLACE.* See enclosure (2)

The current airbag recall includes passenger-side airbags as well as driver's side airbags.

Does the 2012 recall repair on the referenced Acura and as stated above correct the current airbag recall problem?

Sincerely,

[REDACTED]

December 2011

NHTSA Recall 11V-260

Safety Recall: Driver's Airbag Inflator

Dear Acura Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Acura has decided that a defect related to motor vehicle safety exists in certain 2002-2003 model year TL vehicles and 2003 model year CL vehicles. In some vehicles, the driver's airbag inflator could produce excessive internal pressure. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture. Metal fragments could pass through the airbag cushion material possibly causing injury or fatality to vehicle occupants.

What should you do?

You must have your vehicle's driver's airbag inflator replaced; this work will be done free of charge. You must have the inflator replaced even if, earlier this year, you 1) had your vehicle inspected and were told that the driver's airbag inflator did not need to be replaced, as we have now determined that the inflator must be replaced, or 2) received a separate driver's airbag recall notification letter and did not take any action in response to it. In all case, call any authorized Acura dealer and make an appointment to have the driver's airbag inflator replaced. The replacement process may be completed in approximately 30 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Acura dealer, you may write to:

American Honda Motor Co., Inc.
Acura Client Relations
Mail Stop 500-2N-7E
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

You can also call the toll-free Safety Hotline at (888) 327-4236 [TTY (800) 424-9153], or go to [http:// www.safercar.gov](http://www.safercar.gov).

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-800-382-2238, and select option 4. You can also locate a dealer online at Acura.com.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Acura Automobile Division

Campaign #R13 / Service Bulletin #09-033



1919 Torrance Boulevard

Torrance, CA 90501.2746

Phone: 310.783.2000

Fax: 310.783.3900

ENCLOSURE (1)

CUSTOMER #:



INVOICE

13911 LEE JACKSON HIGHWAY
CHANTILLY, VA 20151
PHONE (703) 502-3711
WWW.POHANKA.COM

MANASSAS, VA

PAGE 1

HOME:

CONT:N/A

BUS:

CELL:

SERVICE ADVISOR: 1939 DANIEL PATRICK BURNS

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
	02	ACURA 3.2TL		19UUA56612A		93671/93671		TS815
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
01JAN02 DD			WAIT 14FEB12		0.00	CASH	14FEB12	

R.O. OPENED	READY	OPTIONS:	DLR:
09:46 14FEB12	10:31 14FEB12		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM AIR BAG INFLATOR RECALL, PARTS HAVE BEEN ORDERED (CHECK HISTORY)						

CAUSE: RECALL

7525A5 REMOVE DRIVER'S AIRBAG MODULE AND CHECK
INFLATOR SERIAL NO. / REINSTALL ORIGINAL
AIRBAG. S/B# 10-026

2256 WAR2

(N/C)

1 04770-S5A-308 KIT, INFLATOR COMP

(N/C)

FC: 5US00

PART#: 04770-S5A-308

COUNT: 1

CLAIM TYPE:

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

93671 7525A5, 5US00, 0.5 SERVICE BULLETIN 10-026, AIRBAG INFLATOR WAS
INFECTED RANGE REPLACED WITH NEW INFLATOR (SERIAL NUMBER
YGXC211050), AND INSTALLED ALL NEW HARDWEAR TO HOLD AIRBAG IN PLACE

B. CHECK FOR OPEN RECALLS

COR RECALL PERFORMED ABOVE ON LINE B

22561FREE

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

THANK YOU FOR CHOOSING POHANKA ACURA! ACURA
WILL BE CALLING IN THE NEXT COUPLE OF DAYS TO
ASK YOU TO PARTICIPATE IN A PHONE SURVEY. WE
WOULD APPRECIATE IT IF YOU COULD TAKE THE
TIME TO COMPLETE THE SURVEY. YOUR FEEDBACK
WILL HELP US IMPROVE OUR PERFORMANCE IN THE
FUTURE.

02/14

REPAIRS ARE WARRANTED FOR 90 DAYS OR 4,000 MILES WHICHEVER OCCURS FIRST. THIS INVOICE MUST ACCOMPANY ALL CLAIMS. THIS WARRANTY DOES NOT EXCLUDE OR MODIFY ANY OTHER WARRANTY PRESCRIBED BY LAW.	DESCRIPTION	TOTALS
	LABOR AMOUNT	0.00
	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
CUSTOMER SIGNATURE	SALES TAX	0.00
	PLEASE PAY THIS AMOUNT	0.00

CUSTOMER COPY

ENCLOSURE (2)



12 FEB 2015 PM 11



W48-226

NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

