

APR 14 2015

U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration****DOT Auto Safety Hotline**
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

12-FEB-2015

Repository ☐Reference No.
10682901**OWNER INFORMATION (Type or Print)**

Name

Address

City TERRYVILLE

State CT

Zip Cod

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G1WX15K019

Make

CHEVROLET

Model

MONTE CARLO

Model Year

2001

Date Purchased

4-17-01

Dealer's Name and Telephone Number

CHIC MILLER CHEVROLET

NO LONGER IN
BUSINESS

Engine:

No: Cylinders

Fuel Type:

REG
GAS

Original Owner

☒

Dealer's City

BRISTOL

State

CT

Zip Code

06710

Transmission Type

AUTO MATIC

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

STALLED MANY TIMES
3-13-15 - CAR EXPLODED
IN FLAMES WHEN IGNITION ENGAGED

Incident Date(s)

22-MAR-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), 116000 ELECTRICAL SYSTEM: IGNITION

Failure Mileage

116000

DID NOT MATTER
Failure Speed
IN TOWN &
HIGHWAY**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 CHEVROLET MONTE CARLO. WHILE DRIVING AT AN UNKNOWN SPEED, THE VEHICLE STALLED WITHOUT WARNING AND CRASHED INTO A SNOW BANK. THE VEHICLE RESTARTED AFTER NUMEROUS ATTEMPTS. A POLICE REPORT WAS NOT FILED AND NO INJURIES WERE REPORTED. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THERE WAS TOO MUCH WEIGHT ON THE KEY. THE VEHICLE WAS REPAIRED, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 116,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON NUMEROUS OCCASIONS THE CAR WOULD STALL EITHER ON THE HIGHWAY OR ON IN TOWN ROADS. SPEED DIDN'T MATTER. IT BECAME DANGEROUS ON THE HIGHWAY. SOMETIMES IT WOULD START RIGHT UP-OTHER TIMES IT TOOK MANY TRIES. IT WAS TOWED SEVERAL OCCASSIONS. DUE TO THIS I STOPPED DRIVEING THE CAR, UNTIL WE COULD FIGURE OUT THE PROBLEM. WE STARTED THE CAR EVERY FEW DAYS TO KEEP THE BATTERY CHARGED, ON MARCH 13th I WENT OUT TO START THE CAR, AND THERE WAS A HESITATION, AND THEN A LOUD EXPLOSION. THE ENGINE COMPARTMENT EXPLODED IN FLAMES. FIRE DEPT WAS CALLED, BUT THE CAR TOTALED. IT PASSED EVENTHROUGH THE FIRE WALL,

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

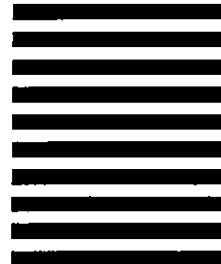
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

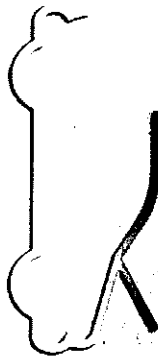
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



INVESTIGATION REPORT
MOTOR VEHICLE SEGMENT

PLYMOUTH FIRE MARSHAL'S OFFICE Motor Vehicle Page 1 of 1

80 Main Street

Terryville, Ct. 06786

☐ Structure ☒ **Vehicle** ☐ Wildland ☐ Other

Incident Number

Incident Date

Incident Day

Incident Time

[REDACTED]

3/13/2015

Friday

05:45

Vehicle Description:

Color(s)

Year

Make

Model

White

2001

Chevrolet

Monte Carlo

License Number

State

License Expire Date

VIN

[REDACTED]

Ct

2G1WX15K019

Owner:

Last

First

Str N

Street

Apt

City

State

ZIP

Phone

Operator:

Last

First

Str N

Street

Apt

City

State

ZIP

Phone

Exterior:

Prior Damage

Fire Damage

None

Front tires /hood and fenders

Tires/Wheels (missing, match, condition)

Parts Missing

Original Items

None

Fuel System:

Prior Damage

Fire Damage

Unknown

Consumed under hood

Engine Compartment:

Type Fuel

Condition of Tank

Filler Cap Condition

Fuel Line Condition

Gasoline

Good

Present

OK

Prior Damage

Fire Damage

None

Consumed

Oil Level

Transmission Level

Radiator Level

Other Level

Unknown

Unknown

Unknown

Engine Parts Missing

None

Interior:

Prior Damage

Fire Damage

None

Dashboard area

Ignition System

Key In Ignition

OK

☐ Yes ☐ No

Personal Contents Missing

None

Accessories Missing

None

Odometer Reading

Service Sticker Information

Vehicle Security:

Alarm

Door and Trunk Locks

Window Positions

Unknown

No

Closed

Origin

Area

Heat Source

Ignition

Engine compartment

Undetermined

Sequence:

Material Ignited

Ignition Factor

Unknown

Investigator's Signature and ID

Date Signed

INVESTIGATION REPORT
NARRATIVE SEGMENT

Narrative 1 of 1

Fire Investigation Report

Phone Number
(860) 585-4012

☐ Structure	☒ Vehicle	☐ Wildland	☐ Other
Incident Number	Incident Date	Incident Day	Incident Time
	3/13/2015	Friday	05:45

After investigating the fire, and examining all the evidence the cause could not be determined. The engine compartment was totally consumed.

Investigator's Signature and ID

Date Signed

INVESTIGATION REPORT
Photo Log

Photo Log Page 1

INCIDENT LOCATION

81

HEATHER LANE

Incident Number

Incident Date

Incident Day

Incident Time

3/13/2015

Friday

05:45

Photo #

Desc.

Upon arrival.



Photo #

Desc.

Same as photo #1 but with flash.



Photo #

Desc.

Rear view with Reg. plate number.



Photo #

Desc.

Insurance card info.



Investigator's Signature and ID

Date Signed

INVESTIGATION REPORT
Photo Log

INCIDENT LOCATION

81

HEATHER LANE

Incident Number

Incident Date

Incident Day

Incident Time

3/13/2015

Friday

05:45

Photo #	Desc.
	Engine compartment.
	

Photo #	Desc.
	Close up drivers side engine compartn
	

Photo #	Desc.
	Passenger side pryer damage.
	

Photo #	Desc.
	Driver side after fire.
	

Investigator's Signature and ID

Date Signed

INVESTIGATION REPORT
Photo Log

Photo Log Page 3

INCIDENT LOCATION

81

HEATHER LANE

Incident Number

Incident Date

Incident Day

Incident Time

3/13/2015

Friday

05:45

Photo #

Desc.

Driver side looking into passenger compartment.



Investigator's Signature and ID

Date Signed

INVESTIGATION REPORT

Insurance Page 1 of 1

INSURANCE SEGMENT**PLYMOUTH FIRE MARSHAL'S OFFICE**

80 Main Street
Terryville, Ct. 06786

☐ Structure ☒ Vehicle ☐ Wildland ☐ Other

Incident Number

Incident Date

Incident Day

Incident Time

3/13/2015

Friday

05:45

Insured:

Last

First

Str N

Street

Apt

City

State

Zip

Terryville

CT

Insurance

Name

Address

Phone

Contact

Company:

Liberty Mutual

1-800-225-7014

Coverage:

Policy Number

Effect Date

Expir Date

Build/ Veh Amt

Content Amt

Interrupt Amt

10-10-2014

10-10-2015

Agent:

Name

Address

Phone

Contact

Adjuster:

Name

Address

Phone

Contact

Paid Loss:

Structure/ Veh

Contents

Other

Other Description

Details

INVESTIGATION REPORT
PERSONS SEGMENT

PLYMOUTH FIRE MARSHAL'S OFFICE

80 Main Street
Terryville, Ct. 06786

☐ Structure ☒ Vehicle ☐ Wildland ☐ Other

Incident Number

Incident Date

3/13/2015

Incident Day

Friday

Incident Time

05:45

**Location of
of Incident:**

Address

Apt

Town

Terryville

State

CT

Zip

Owner:

Last

First

Phone

Sex

M

DOB

Address

Apt

City

Terryville

State

CT

Zip

Witness/ Victim/Offender:

Person Code

Statement Taken

Last

First

Phone

Operator

No

Address

Apt

City

Terryville

State

CT

Zip

Race

Sex

Age

DOB

SSN

Driver License

State

F

Employer

Str N

Street

City

State

Zip

Phone

Relationship to Incident

Can be Contacted at

Part owner

Investigator's Signature and ID

Date Signed

INVESTIGATION REPORT
ADMINISTRATIVE SEGMENT

PLYMOUTH FIRE MARSHAL'S OFFICE

80 Main Street
Terryville, Ct. 06786

☐ Structure ☒ Vehicle ☐ Wildland ☐ Other

Incident Number	Incident Date	Incident Day	Incident Time	Reported Via
	3/13/2015	Friday	05:45	911

Location of of Incident:	Address	Apt	Town	State	Zip
			Terryville	CT	

Weather:	General Weather Conditions	Temp	Wind Dir	Wind Speed
	Clear, less than 1/10 cloud cover	28		

Notification For Investigation:

Date	Day	Time	From Whom	Received By	Assigned To
3/13/2015	Fri	05:45	Dispatch	Deputy Fire Marshal Rayomnd	Deputy Fire Marshal Rayomnd

Arrive at Scene	Date	Day	Time	Scene Secured	Secured By
	3/13/2015	Fri	05:57	Yes	PD

Authority to Enter	Emergency	Consent	Warrant	Other
	Exigent			

Departed Scene	Date	Day	Time
	3/13/2015	Fri	06:39

Comment
Turned car over to owner.


Investigator's Signature and ID

3-19-15
Date Signed