

MAY 05 2015

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 10-FEB-2015	Repository ☐ Reference No. 10682543
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address					
City GUNTERVILLE	State AL	Zip Code	Evening Telephone Number		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KL1TJ62634R		Make CHEVROLET	Model AVEO	Model Year 2004	
Date Purchased 9-20-2010	Dealer's Name and Telephone Number Lynn Layton Chevrolet, Inc		Engine: No: Cylinders 4	Fuel Type:	
Original Owner ☐	Dealer's City Decatur	State AL	Zip Code 35601		
Transmission Type Auto	☒ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 14-OCT-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM			Failure Mileage 88000	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 CHEVROLET AVEO. WHILE STARTING THE VEHICLE, SMOKE EMITTED FROM THE VENTS WITHOUT WARNING. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 88,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Trying to start car and smelled something
then smoke came out of vents a CP player
told friend to get out and take battery off
and have called GMC. several times sent
pictures and have not received any
response. Contacted at GMC by email & phone
1st attempt Sterling. love@gm.com and sent him pictures.
I was told he was fired then I have been
communicating to Candace. may50@gm.com two
other times

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

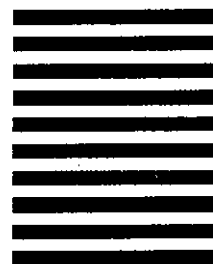
AL 350

17 APR '15

PM 4 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

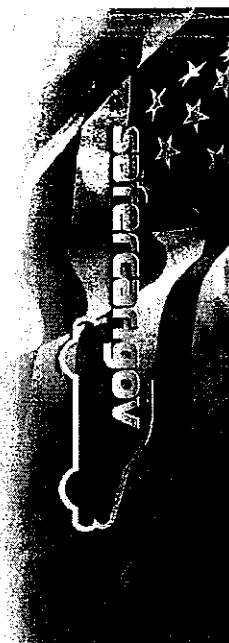
or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration





Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989

IMPORTANT SAFETY RECALL.

14093 KL1TJ62634B [REDACTED]

14093 KL1TJ62634B [REDACTED] 13 0018942

GUNTERVILLE, AL [REDACTED]



February 2015

This notice applies to your vehicle, VIN: **KL1TJ62634B157313**.

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Previously, you were notified that your 2004 model year Chevrolet Aveo was involved in GM recall 14093. This letter is to inform you that parts are now available to repair your vehicle.

General Motors has decided that a defect which relates to motor vehicle safety exists in all 2004 model year Chevrolet Aveo vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall 14093.
- Schedule an appointment with your Chevrolet dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

A metal oxide semiconductor field effect transistor (MOSFET) within the daytime running lamp (DRL) module, which is located under the instrument panel, may operate in an unintended state due to external cause. While in this state, if the over temperature protection circuit and heat sinking capability of the DRL module do not adequately protect the DRL module, the DRL module could melt and cause a fire.

What will be done?

Your Chevrolet dealer will install a revised DRL module, inspect the wiring connector for heat damage, and clean the DRL circuit grounds. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and service correction time of approximately 35 minutes.

What should you do?

You should contact your Chevrolet dealer to arrange a service appointment as soon as possible.

GM



Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989

IMPORTANT SAFETY RECALL

14093 KL1TJ62634B

13 0011140

GUNTERSVILLE, AL



WILKS 250 878-0211

July 2014

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists 2004 model year Chevrolet Aveo vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2004 model year Chevrolet Aveo, VIN KL1TJ62634B [REDACTED]
- Your vehicle is involved in GM safety recall 14093.

Why is your vehicle being recalled?

Heat generated within the headlamp switch or daytime running lamp (DRL) module, which are both located on or near the left side of the steering column, could melt the headlamp switch or DRL module and cause a fire.

What will we do?

~~PARTS ARE NOT CURRENTLY AVAILABLE~~ We are working as quickly as possible to correct this condition. When a repair and parts are available, we will send you another letter asking you to take your vehicle to your Chevrolet dealer to have your vehicle serviced. This service will be performed for you at **no charge**.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

GM