

NVS-200

LL-10682318-7162

February 25, 2015

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

US Dept. of Transp.

Nat. Hwy Traffic Safety Admin.

1200 New Jersey Ave. SE, West Bldg.

Washington, DC 20590

MAR -4 2015

Ref: Country Coach Yr 2006 Inspire 360 Motorhome

Our model's VIN # 4U7K6ES1961 [REDACTED]

Dear Sir or Madam:

I BELIEVE THERE SHOULD BE A RECALL ON THIS REFERENCED COUNTRY COACH INSPIRE 360 (YR 2006) POWER STEERING ASSIST SYSTEM. There is a recall for this System on Country Coach's Magna and Affinity models. Our Inspire 360 has the exact same Power Steering Assist System as the Magna and Affinity models.

Our Power Steering Assist System failed suddenly while my husband, [REDACTED] was driving. It was extremely difficult to steer. Fortunately, we were on a very straight road and he was able to stop safely. If we had been on a curved road, it would have been impossible to steer, and could have caused a very serious accident. We paid \$10,187.95 for the repair, and were only reimbursed \$7,813.37 by our extended warranty insurance company.

When the owner of the repair facility told us there was a recall for this on the Magna and Affinity models; I emailed Country Coach in Oregon, to inquire if there is or should be a recall on our Inspire 360 model. Country Coach told me... although this issue affected other coaches, there was only the recall for the Magna/Affinity's that ever made it to being an actual recall, and possibly because of financial difficulties and bankruptcy of that part of the company ...

These models are still on the road, and extremely dangerous! Country Coach does still seem to exist, it appears to me that they are just not making this model

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anymore. I think they should recall this very dangerous Power Steering Assist System, on our model and any other models that may still be using this exact same system?

Can you ask Country Coach to make a recall on this model Inspire 360 Yr 2006, and any other models using that same Power Steering Assist System. It would prevent possible injuries to others, and perhaps help us recover the balance of our repair bill.

Thanks for any help you can give us (and others).

[REDACTED]

[REDACTED], Limestone, TN [REDACTED]

Email: [REDACTED]

Phone [REDACTED] (Please note: I am hearing impaired. If you contact us by phone, please ask to speak to my husband, [REDACTED])



Limestone TN

KNOXVILLE

TN 377

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