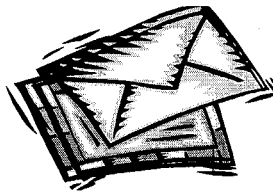


NHTSA ccmMercury Routing Slip



CL-10681132-3197

Printed: 3/13/2015

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES15-001275

XREF #:

Delivery: REG

Rec'd Date: 3/13/2015

Doc Type: CNG

Address To: DOT/I

Referred By: NPO-011

Doc Date: 3/2/2015

Due Date: 4/30/2015

S10 #:

DOT/I #: H- 2015 43

RMP #:

**Subject: LETTER FROM CONGRESSMAN CARSON ON BEHALF OF CONSTITUENT [REDACTED] RE
LIQUID PROPANE GAS HOSE ON CROSSROADS SLING**

Ack Date:

Sign Office: DIR. GOVT.

AFFAIRS

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: ALISON PASCALE

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE ANDRE CARSON
U.S. HOUSE OF REPRESENTATIVES
300 E FALL CREEK PARKWAY N DRIVE
SUITE 300

INDIANAPOLIS, IN 46205

Tel: 317-283-6516 Fax: 317-283-6567 E-mail:

MAR 13 2015

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	3/13/2015		
NVS-010	INFORMATION	3/13/2015		3/13/2015
NGA-110	SIGN	3/13/2015		

NAM
31315
SMD

ANDRÉ CARSON
7TH DISTRICT, INDIANA

COMMITTEE ON TRANSPORTATION
AND INFRASTRUCTURE

SUBCOMMITTEE ON ECONOMIC
DEVELOPMENT, PUBLIC BUILDINGS AND
EMERGENCY MANAGEMENT
RANKING MEMBER

SUBCOMMITTEE ON AVIATION

COMMITTEE ON ARMED SERVICES

SUBCOMMITTEE ON INTELLIGENCE, EMERGING
THREATS AND CAPABILITIES

SUBCOMMITTEE ON STRATEGIC FORCES

Congress of the United States
House of Representatives
Washington, DC 20515-1407

March 2, 2015

2453 RAYBURN HOUSE OFFICE BUILDING
WASHINGTON, DC 20515-1407
(202) 225-4011

DISTRICT OFFICE
300 E FALL CREEK PKWY N DR. #300
INDIANAPOLIS, IN 46206
(317) 283-8516

SENIOR WHIP

Mr. Dana Gresham
Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

Dear Mr. Gresham,

I was contacted by my constituent, [REDACTED] who is seeking assistance with obtaining an update on the status of a complaint he filed with the National Highway Traffic Safety Administration on February 11th, 2015.

[REDACTED] expressed manufacturing concerns regarding the length of the liquid propane gas hose on his 2012 Crossroads Sling Shot 27'. I have enclosed a copy of [REDACTED] privacy release form that includes a detailed description of the issue. I humbly request your assistance on this issue.

If you have any questions, please do not hesitate to contact Jessica Garcia at 317-283-6516 or Jessica.Garcia@mail.house.gov. I thank you for your assistance in this matter.

Sincerely,



André Carson
Member of Congress



Congressman

ANDRÉ CARSONRepresenting Indiana's 7th Congressional Districtwww.carson.house.gov

Washington
2453 Rayburn HOB
Washington, DC 20515

Indianapolis
300 E Fall Creek Pkwy N Dr
#300
Indianapolis, IN 46205

PRIVACY ACT CONSTITUENT RELEASE FORM

(please print)

Constituent's Name: [REDACTED]

Mailing Address: [REDACTED]

City: CambryState: IN

Zip: [REDACTED]

Email: _____

Social Security Number: [REDACTED]

Any Other ID Number: _____

Daytime Phone: [REDACTED]

Date of Birth: [REDACTED]

Spouse's Name: [REDACTED]

DESCRIPTION OF INQUIRY OR CLAIM

What agency do you want Congressman Carson to contact? NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

What steps have you taken to resolve your issue with this agency?

I called NHTSA on 2-11-2015 & filed a complaint with them & was supposed to hear from them in and they left message on ans. machine that wasn't understandable. Phone number [REDACTED]

Briefly describe the problem or question(s) you want Congressman Carson to inquire about for you:

We bought a RV (21' Shingohat by Crossroads) in 2011. The (LPG) liquid propane gas hose from tanks on the front of trailer was too long

(continue on reverse side)

Attach a copy of the most recent correspondence from the agency to this form.

↓ Continued on Back ↓

and they didn't ~~it wasn't~~ secured up enough so when trailer was being towed, it would drag on the road.

We've had trailer (RV) for 3+ years. When we got home from last trip last Nov., we smelled gas. A hole had worn in tubing from where it hit the road.

I called the company (Crossroads) at 1-855-226-7496. Someone from there first said they would fix it but when Camping World (where we purchased it ~~and~~ new) contacted Crossroads they refused to fix it because warranty had expired. Campy World would only fix it for a fee. It had to be repaired. Camping World had it for over a month.

I think this was a safety hazard and company should have fixed the problem. It was a hazard not only for me but other travelers we met & passed on road.

We had numerous problems when this RV was brand new and I don't believe they even make this model now.

I would never purchase another RV from Crossroads and they are located in Northern Indiana.

The phone # for Camping World is
317-881-9690.

We believe Crossroads should have fixed this since it was a safety issue for all concerned.

I asked service dept. at Camping World to give me old hose but they threw it away.

AUTHORIZATION

Check EACH statement that applies:

- ☒ Pursuant to the Privacy Act, I (print your name) [REDACTED]
give my personal and authorized consent to Congressman André Carson, or his designated staff
representative, to make proper inquiry on my behalf to the appropriate agency.
- ☒ I authorize Congressman André Carson's office to send the Congressman's weekly e-newsletter,
the *Carson Courier*, to the e-mail address specified above so that I may receive updates
regarding the Congressman's work on behalf of the 7th District of Indiana.

[REDACTED]
Constituent's Signature2/23/2015
Date

300 E. Fall Creek Parkway, Suite 300 • Indianapolis, IN 46205 • (317) 283-6516 phone • (317) 283-6567 fax



2014 House Input Form for Governmental Affairs Correspondence Control Sheet (I-10), W85-328



Control Number H - 2015 43

General

Date DOT Received 3/2/2015
Date DOT Entered 3/2/2015
Member's Date 3/2/2015
Member Last Name Carson
Member First Name Andre
Member Organization United States House of Representatives
Address1 300 E Creek Pkwy N DR
Address2
City Indianapolis
State IN
Zip 46205

Constituents

File Name [REDACTED]
Date 3/2/2015
Subject Liquid Propane gas hose on Crossroads Sling
Action Office NHSTA
Action Code
Due Date 4 /30/2015

Contacts

Member Contact Jessica Garcia
Phone (317) 283-6516
Pending ☒
Closed Date
Remarks
DOT Contact Corneshia Levy at (202) 366-4573

Notes:



**THE HONORABLE ANDRÉ CARSON
U.S. HOUSE OF REPRESENTATIVES**

**Indianapolis Office
300 E Fall Creek Pkwy N Dr
Indianapolis, IN 46205
TEL: (317) 283-6516
FAX: (317) 283-6567**

Facsimile Transmittal Sheet

To: Office of Governmental Affairs

Company: DOT

From: Jessica Garcia

Fax Number: 202-366-3675/7346

Date: March 2, 2015

Number of Pages: 5

Notes:

Please find constituent inquiry attached.

Thank you,

**Jessica Garcia
Caseworker**