

[REDACTED]
Fairfax, VA [REDACTED]

4 February 2016

ACTION:

U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, D.C. 20590

FEB 22 2016

INFORMATION:

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE (West Building)
Washington, D.C. 20590

Acura Automobile Division
American Honda Motor Company, Inc.
1919 Torrance Boulevard
Torrance, CA 90501

Reference A: Honda Motor Company (Acura Division) - [REDACTED] letter, dated November 26, 2014, re: [REDACTED] letter, dated 19 November 2014, subj: Letter for Record - Defective Takata-produced Airbags from Japan

Reference B: Honda Motor Company (Acura Division) - [REDACTED] letter, dated January 15, 2015, re: [REDACTED] letter, dated 30 November 2014, subj: Letter of Appreciation w/ Follow-on Request & Question

Reference C: [REDACTED] - National Highway Traffic Safety Administration letter, dated 22 January 2015, subj: Request for Assistance

SUBJECT: Letter for Record - Complaint (NHTSA & Acura, a division of the Honda Motor Company)

1. In Reference A, the Acura division at Honda Motor Company stated: //quote// "[T]here is no way to determine if [my] vehicle is equipped with a Takata airbag inflator." //unquote//
2. In Reference B, the Acura division at Honda Motor Company stated: //quote// "[A]ny records referencing the presence of Takata airbags in [my] vehicle are unfortunately not available." //unquote//
3. In Reference C, I asked the National Highway Traffic Safety Administration (NHTSA) at the U.S. Department of Transportation (USDOT): //quote// "[T]o determine from Acura which company produced the airbag inflators in my vehicle." //unquote//
4. Today (4 February 2016), I confirmed in person with a local Acura dealership that the driver-side airbag in my 2014 Acura ILX/Hybrid is under recall, and that this airbag will be fixed or replaced at the end of Summer 2016, or six (6) months from now.
5. Today's development calls into question the truthfulness of what I was told by the Acura division at the Honda Motor Company. References A and B apply.
6. Today's development also raises high anxiety for me about the inordinate delay in replacing the airbag in my vehicle. Everyday until the airbag is finally replaced, I face the physical prospect of either injury or death from shrapnel in the airbag's inflator. Unacceptable.
7. Honorable mention goes to NHTSA, which has yet to answer my letter as U.S. taxpayer and consumer after 12 months, or after one year. Shameful.
8. With this letter, I ask USDOT to admonish NHTSA for its failure to respond in timely manner. With this letter, I also ask USDOT to reprimand Acura at Honda for its failures in both transparency and disclosure.
9. I thank the responsible civil servant at USDOT, who will conduct these actions on my behalf.

[REDACTED]

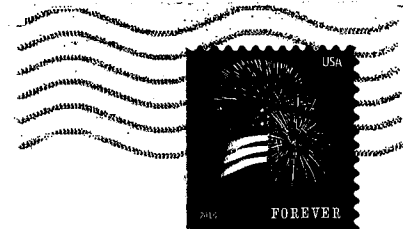
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