

Rockwood Tent Campers
Forest River, Inc.
P.O. Box 333
Millersburg, In. 46543

Re: Locked brakes during towing
Rockwood Freedom 2280
Year 2013
VIN: 4X4CFM618DD [REDACTED]
Purchase date: 4/8/13
Lakeside RV Sales, LLC
3207 HWY 24
Anderson, S.C. 29626

JAN 23 2015

I would like to report a serious and potentially very dangerous situation that occurred this week while I was towing my Rockwood pop-up on Route 95 in South Carolina on our way to Florida.

As we were going along a truck pulled along side and in a frantic manner indicated something was wrong—we rolled down our window and he shouted “your trailer is on fire!” We immediately pulled over to find smoke emitting from the trailer brakes [fortunately no active fire]. The brakes were so hot that grease was oozing from the bearings. We also found the brake lanyard disengaged. Fortunately we had pulled off at an off ramp. This was on a Sunday afternoon. After many phone calls we found out that Boat and RV Megastore along Route 95 in Ridgeland, SC [57 miles south of our location] was available to look at the trailer on Monday morning. After a restless night in a Comfort Inn [\$82.23] and a \$350.00 flatbed ride the following morning the trailer arrived and was diagnosed with needing new backing plates/hubs/repacking bearings [copies of bills enclosed]. When asked why the brake lanyard had become disengaged causing the trailer brakes to lock up the service advisor felt that probable a piece of road debris had hit the cable causing the incident. He also stated this was not the first time they had seen this scenario.

I bring this to your attention not only to alert you to a potentially disastrous situation but also for the need of a safer emergency trailer brake mechanism. Also I would like to know if my warranty covers this expensive and vacation wrecking experience.

Fortunately no more serious damage or bodily harm occurred.

I am happy to report that other than this incident we have thoroughly enjoyed our camper. I look forward to your response.

Sincerely,

[REDACTED]
Seneca, S.C. [REDACTED]

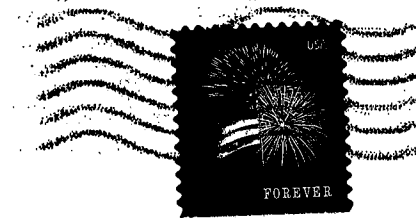
[REDACTED]
cc: NHTSA

NM
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SMD

Seneca SC

GREENVILLE SC 296

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NHTSA
1200 New Jersey Ave
SE West Building
Washington DC 20590

20590

