

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148	
DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 28-JAN-2015	Repository ☐ Reference No. 10679446
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	E-mail Address
Address [REDACTED]		Evening Telephone Number	
City SCHWENKSVILLE	State PA	Zip Code [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5ZTCPRLO3CA [REDACTED]		Make COACHMEN	Model PRISM
Model Year 2012		Engine: No: Cylinders V6	
Date Purchased 1/24/2012	Dealer's Name and Telephone Number Camping World, Orlando 888-749-3181		Fuel Type: Diesel
Original Owner ☐	Dealer's City	State	Zip Code
Transmission Type Automatic	☒ Antilock Brakes ☒ Cruise Control	Powertrain Mercedes	Multiple Failure: ?
Incident Date(s) 28-JAN-2014		Incident Date(s) 28-JAN-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)		Failure Mileage 18000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2012 COACHMEN PRISM. THE CONTACT STATED THAT A BANGING NOISE EMITTED FROM THE REAR END OF THE VEHICLE. AFTER INSPECTING THE VEHICLE, THE CONTACT NOTICED THAT THE PROPANE TANKS SHIELD WELD HAD FRACTURED AND WAS HANGING FROM THE VEHICLE. THE CONTACT USED BUNGEE CORDS TO TEMPORARILY HOLD UP THE SHIELD UNTIL HE REACHED THE CLOSEST REPAIR FACILITY. THE TECHNICIAN STATED THAT THE ORIGINAL WELDS THAT HELD THE TANK WERE OF VERY POOR QUALITY. THE MECHANIC RELOCATED THE TANK ABOVE OF THE ANGLE ARM INSTEAD OF BELOW IT AND BOLTED THE TANK TO PREVENT THE FAILURE FROM RECURRING. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 18,000.			
In addition, see other side →			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Both welds broke at different times between

A heat detection shield between propane tank and exhaust system.

If propane tank had fallen while driving, there would indeed have been a fire! Fortunately, I discovered this before all four welds broke.

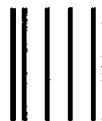
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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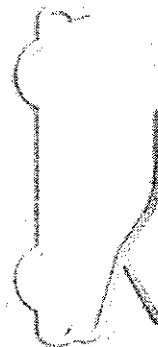
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

