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INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		DOT Form 101 ONLY 100148	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: COLUMBIA State: SC Zip Code: [REDACTED]		Date Received: 27-JAN-2015 Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED]		Repository: ☐ Reference No.: 10679307	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WMWME73549T [REDACTED]		Make: MINI		Model: COOPER Model Year: 2009	
Date Purchased: 5-02-2012		Dealer's Name and Telephone Number: DICK Smith Nissan 803-772-8700		Engine: No: Cylinders: 4	
Original Owner: ☐		Dealer's City: State: Zip Code:		Fuel Type: Gasoline	
Transmission Type: Automatic		☒ Antilock Brakes ☒ Cruise Control		Powertrain: Front wheel Drive Multiple Failure: TPMS Incident Date(s): 02-MAY-2012	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 200000 WHEELS				Failure Mileage: 77000 Failure Speed:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make:		Tire Model (Name or Number):		Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM19ABC036):		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code:				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: 0	
				Number of Deaths: 0	
				Reported to Police: N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2009 MINI COOPER. THE CONTACT STATED THAT WHEN THE VEHICLE WAS STARTED, THE TPMS SENSOR WARNING LIGHT CONTINUOUSLY ILLUMINATED. THE FAILURE OCCURRED ON SEVERAL OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 77,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I have had MULTIPLE TPMS (Tire Pressure Monitor System) Failure. I received A NOTICE FROM RICK HENDRICK MINI Charlotte NC That it was a common Problem. I received Reset INSTRUCTIONS From this dealership. I have TO Reset TPMS everytime I drive the vehicle. Now the resetting Procedures have stopped working. I contacted mini Cooper + Dealership about problem. I was told they would pay HALF OF Diagnostic COSTS. But REPAIR for each TPS would be AROUND 250 dollars so 1,000 FOR ALL FOUR ~~TPS~~ wheels. NOT A Acceptable solution FOR A Known problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov