

MAR 27 2015
**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
 INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 27-JAN-2015	Repository ☐ Reference No. 10679209
OWNER INFORMATION (Type or Print)				Daytime Telephone Number Evening Telephone Number <i>SAME</i>	
Name		Address		E-mail Address	
City		State	Zip Code		
KIHEI		HI			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3D7KS28C65G			Make DODGE	Model RAM 2500	Model Year 2005
Date Purchased 2010 ±	Dealer's Name and Telephone Number PRIVATE PARTY			Engine: No: Cylinders 6.	Fuel Type: DIESEL
Original Owner ☐	Dealer's City		State	Zip Code	
Transmission Type AUTO		☐ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 20-DEC-2014
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage N/A	Failure Speed N/A
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make N/A		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: N/A		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2005 DODGE RAM 2500. THE CONTACT WAS INCLUDED IN NHTSA CAMPAIGN ID NUMBERS: 14V354000 (AIR BAGS), 14V817000 (AIR BAGS). HOWEVER, THE PART NEEDED WAS NOT AVAILABLE. THE DEALER WAS NOT ABLE TO PROVIDE A TIMEFRAME FOR WHEN THE PART WOULD BECOME AVAILABLE TO SCHEDULE THE RECALL REPAIRS. THE MANUFACTURER WAS CONTACTED AND THEY WERE UNABLE TO PROVIDE A TIMEFRAME THAT THE PARTS WOULD BE AVAILABLE TO REPAIR THE VEHICLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE DEALERSHIP WHO WAS SUPPOSED TO REPAIR MY TRUCK RED THE
RECALL WOULD NOT RETURN CALL TO SCHEDULE THE REPAIR. I ATTEMPTED
TO MAKE CONTACT OVER 1 MO. 4 TIMES WITH NO SUCCESS. AT 11N PAUL
FORD IN MA, 14. IT APPEARS I MAY HAVE A DEFECTIVE VEH
WITH NO WAY TO GET IT REPAIRED

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

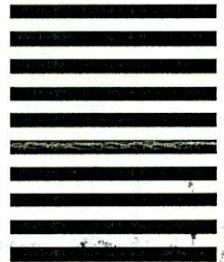
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
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Office of Defects Investigation, NVS-210
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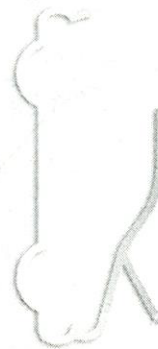
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PM 2 L

Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.



or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

