

[REDACTED]
Commack, NY [REDACTED]

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

January 9, 2015

RE: 2014 AUDI Q5 armrest

NHTSA
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

JAN 20 2015

Dear NHTSA,

I am writing regarding a sliding armrest issue that is a safety hazard. "You can move the armrest forward and or back" (owner's manual page 66, fig.68). The problem is that the armrest does not lock in position and slides over the cup holder when moved to the forward position. If you have a container of a hot liquid in the cup holder and you or a passenger lean on the armrest, it *easily slides forward* and pushes into the container splashing hot liquid in all directions. I thought this was a defective armrest and brought it to the attention of the Smithtown Audi Service Manager who advised the armrest was "operating to Audi specification" and other Audis in the showroom operated similarly. The photo below shows the armrest location in both the back and forward positions.

Back Position



Forward position

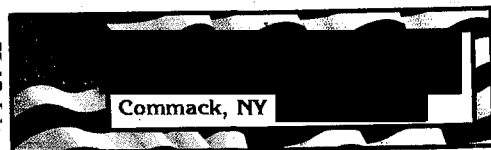


I would appreciate your investigating this issue as I believe it can cause an accident if the armrest is moved forward and the driver is splashed with hot liquid while driving.

[REDACTED]

PS: I drilled a whole in the underside of my armrest to prevent it from sliding forward

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SMD



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