

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 26-JAN-2015 JUN 29 2015	Repository ☐ Reference No. 10679012
		Daytime Telephone Number [Redacted]	E-mail Address NA
OWNER INFORMATION (Type or Print)			
Name [Redacted]		Evening Telephone Number [Redacted]	
Address [Redacted]		E-mail Address NA	
City LOUISVILLE	State KY	Zip Code [Redacted]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1B3ES26C04D [Redacted]		Make DODGE	Model NEON
Date Purchased [Redacted]		Dealer's Name and Telephone Number [Redacted]	
Original Owner ☒	Dealer's City Louisville	State KY	Zip Code [Redacted]
Engine: No. Cylinders 4	Fuel Type: Reg.		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain wheel Front Drive	Multiple Failure: ANY YES Time or speed
Incident Date(s) 01-NOV-2012		[Redacted]	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 116100 ELECTRICAL SYSTEM: IGNITION: SWITCH		Failure Mileage 65000	Failure Speed ANY
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make [Redacted]	Tire Model (Name or Number) [Redacted]		Tire Size (Example P215/65R15) [Redacted]
DOT No. (Example: DOTM19ABC036) [Redacted]	☐ Original Equipment ☐ Prior Repair	Failure Location: [Redacted]	
Tire Component Code [Redacted]		Tire Failure Type: [Redacted]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: [Redacted]	Date Manufactured: [Redacted]		Model No./Name: [Redacted]
Seat Type: [Redacted]		Installation System: [Redacted]	
Child Seat Component Code: [Redacted]		Failed Part: [Redacted]	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N		[Redacted]	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2004 DODGE NEON. THE CONTACT STATED THAT WHILE DRIVING AT VARIOUS SPEEDS, THE KEY WOULD RELEASE OUT OF THE IGNITION SWITCH WITHOUT WARNING. THE VEHICLE CONTINUED TO DRIVE WITHOUT THE KEY IN THE IGNITION SWITCH. THE FAILURE RECURRED ON SEVERAL OCCASIONS. THE VEHICLE WAS NOT TAKEN TO THE DEALER OR DIAGNOSED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 65,000.			
any time keys are bumped with your knee or if car hits bump or pot hole or if brakes are hit hard any stop fast it can happen. Not always, keys are only necessary to start car, not keep it running			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			
ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			