

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 26-JAN-2015 JAN 21 2015	Repository ☐ Reference No. 10678945
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address	
City STERLING HEIGHT	State MI	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7HU18D34J [REDACTED]		Make DODGE	Model RAM 1500
		Model Year 2004	
Date Purchased 8-17-04	Dealer's Name and Telephone Number GALEANA'S DODGE		Engine: No: Cylinders 8
Original Owner ☒	Dealer's City WARREN	State MI	Fuel Type: GAS
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Incident Date(s) 28-DEC-2014
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 020000 SUSPENSION, 100000 POWER TRAIN		Failure Mileage 125612	Failure Speed 70
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2004 DODGE RAM 1500. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 70 MPH, A LOUD GRINDING NOISE EMITTED FROM UNDERNEATH THE TRUCK AS SMOKE STARTED TO COME OUT OF THE OUTSIDE OF THE VEHICLE. THE VEHICLE WAS MERGED TO THE SIDE OF THE ROAD AND UPON INSPECTION BY THE CONTACT, IT WAS NOTICED THAT THE DRIVE SHAFT WAS HANGING LOOSE. THE CONTACT MENTIONED THAT THERE WERE TWO PUDDLES OF OIL AND THE DRIVE SHAFT WAS BENT. THE VEHICLE BECAME INOPERATIVE. THE VEHICLE WAS TOWED TO THE DEALER, WHERE IT WAS DIAGNOSED THAT THE REAR AXLE WAS DAMAGED AND THAT THE PINION NUT CAME LOOSE. THE DEALER DETERMINED THAT THE REAR AXLE AND THE CARRIER OF THE AXLE NEEDED TO BE REPLACED. THE CONTACT WAS MADE AWARE OF NHTSA CAMPAIGN NUMBER: 14V796000 (POWER TRAIN) HOWEVER, THE VIN WAS NOT INCLUDED ON THE CAMPAIGN. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 125,612.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			