

MAR - 4 2015

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148	
			Date Received 15-JAN-2015	Repository ☐ Reference No. 10672711
OWNER INFORMATION (Type or Print)				
Name [REDACTED]			Daytime Telephone Number [REDACTED]	
Address [REDACTED]			E-mail Address [REDACTED]	
City LANCASTER	State OH	Zip Code [REDACTED]	Evening Telephone Number [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1ZT58F17F [REDACTED]		Make CHEVROLET	Model MALIBU	Model Year 2007
Date Purchased 2011	Dealer's Name and Telephone Number Taylor Chevrolet 740 653 2091		Engine: No: Cylinders	Fuel Type: gas
Original Owner ☐	Dealer's City LANCASTER	State OH	Zip Code 43130	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure: yes	Incident Date(s) 14-MAY-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: 010000 STEERING			Failure Mileage 84000	Failure Speed 25
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)				
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2007 CHEVROLET MALIBU. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 25 MPH, THE STEERING WHEEL SEIZED AND THE POWER STEERING WARNING LIGHT ILLUMINATED. THE CONTACT MENTIONED THAT AFTER SHUTTING THE VEHICLE OFF AND RESTARTING IT, THE VEHICLE RESUMED NORMAL OPERATION. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT WAS MADE AWARE OF NHTSA CAMPAIGN NUMBER: 14E044000 (STEERING) HOWEVER, THE VIN WAS NOT INCLUDED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 84,000.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				