


2.24.15

 <p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>U.S. Department of Transportation</p> <p>National Highway Traffic Safety Administration</p>		<p>Date Received</p> <p>15-JAN-2015</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10672679</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name</p> <p>Address</p> <p>City TARENTUM State PA Zip Code</p>		<p>Daytime Telephone Number</p> <p>Evening Telephone Number</p>	<p>E-mail Address</p>
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>2G4WB52K031</p>		<p>Make</p> <p>BUICK</p>	<p>Model</p> <p>REGAL</p>
<p>Model Year</p> <p>2003</p>		<p>Engine:</p> <p>No: Cylinders</p> <p>6</p>	<p>Fuel Type:</p> <p>GASOLINE</p>
<p>Date Purchased</p> <p>OCT. 2003</p>	<p>Dealer's Name and Telephone Number</p> <p>(Now) NICK CHEV. 724-224-2700</p>		<p>Original Owner</p> <p><input checked="" type="checkbox"/></p>
<p>Dealer's City</p> <p>TARENTUM</p>	<p>State</p> <p>PA</p>	<p>Zip Code</p> <p>15084</p>	
<p>Transmission Type</p> <p>AUTOMATIC</p>	<p><input type="checkbox"/> Antilock Brakes</p> <p><input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p> <p>FRONT WHEEL DRIVE</p>	<p>Multiple Failure:</p> <p>Incident Date(s)</p> <p>16-OCT-2014</p>
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 116100 ELECTRICAL SYSTEM: IGNITION: SWITCH</p>		<p>Failure Mileage</p> <p>113000</p>	<p>Failure Speed</p> <p>25</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>	<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>	<p>Installation System:</p>		
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>		
<p>APPLICABLE INCIDENT INFORMATION</p> <p><i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i></p>			
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p> <p>0</p>	<p>Number of Deaths</p> <p>0</p>
		<p>Reported to Police</p> <p>N</p>	
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2003 BUICK REGAL. WHILE DRIVING DOWNHILL AT APPROXIMATELY 25 MPH, THE VEHICLE SUDDENLY SHUT OFF AND THE ENGINE FAILED TO RESTART. THE VEHICLE WAS TOWED TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE IGNITION SWITCH WAS FAULTY. THE IGNITION SWITCH WAS REPLACED AND THE FAILURE WAS REMEDIATED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 113,000.</p> <p>POWER STEERING + P. BRAKES, BOTH FAILED</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>		<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Sarver Automotive and Performance

315 Sarver Road
Sarver PA 16055
(724) 353-1000

Repair Order # [REDACTED]

Day Phone [REDACTED]

TARENTUM PA [REDACTED]

Vehicle : 2003 Buick Regal 3.8 L 231 CID V6
VIN : 2G4WB52K031 [REDACTED]
Created : 10/22/2014 5:39:46 PM

Last Mileage : 0
Odometer In : 113295
Odometer Out : 113295

Labor/Notes

Qty	Code/Tech*	Reference	Description	Unit Price	Price
0.5		DIAG	DIAG NO START	\$75.00	\$37.50
2		GUIDE	IGNITION SWITCH - R&R	\$65.00	\$130.00

NOTE: Labor times listed are for R&R only and DO NOT include diagnosis time.

Parts

Qty	Code/Tech*	Reference	Description	Condition	Unit Price	Price
1		SWITCH	IGNITION SWITCH		\$167.12	\$167.12

Note: M - Labor Database, Copyright, Mitchell International, All Rights Reserved

Labor	\$167.50
Parts	\$167.12
Sublet/Misc.	\$0.00
Shop/Haz-Mat	\$5.86
Charges	\$0.00
Sales Tax	Tax @ \$340.48 * 6.0000%
	\$20.43
	Repair Total
	\$360.91