

December 30, 2014.

[REDACTED]
Andover, Massachusetts [REDACTED]

National Highway Traffic Safety Administration
1200 New Jersey Avenue-SE
West Building
Washington, DC 20590.

JAN -7 2015

Dear Director:

During May, 2014, I purchased a 2000 Suzuki Swift (2S2AB21HXY6 [REDACTED]).

On October 9, 2014, upon leaving the Village Mall, in Methuen, Massachusetts, another vehicle was backing up, and in the process of attempting to avoid her backing into my car, I tried to drive to her left. The result was that my air bags inflated/exploded and I ended up in a cement pillar.

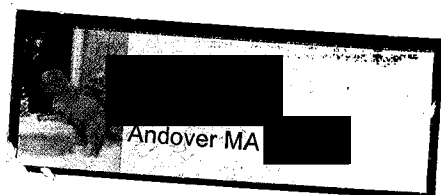
I went to the former dealer of Suzuki cars in Manchester, New Hampshire and his responses were negative relative to Suzuki cars: (1) the new ones are no longer sold in our country (2) he described them as "throw aways" implying they are not reliable in the long run (3) the sensors for the air bags, especially for the passenger side are a problem (4) the company specializes in motor cycles, not automobiles inferring the cars are about as sturdy as motor cycles in a collision.

I had to "junk" the Suzuki- I endured a total loss, because my insurance company stated that the book value was not much more than the deduction for collisions.

There is strong evidence that the odometer reading was tampered with either by the previous owner or the dealer I purchased the automobile. Also, I am of the opinion that the driver of the above mentioned car should not have been on a cell phone.

Sincerely,
[REDACTED]

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