


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		USE ONLY 100148 Date Received 09-JAN-2015		Repository <input type="checkbox"/> Reference No. 10671362							
OWNER INFORMATION (Type or Print)													
Name		Address		City		State		Zip Code		Daytime Telephone Number		E-mail Address	
				CENTEREACH		NY							
City		State		Zip Code		Evening Telephone Number							
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).													
VEHICLE INFORMATION													
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year					
5NPDH4AE5CH				HYUNDAI		ELANTRA		2012					
Date Purchased		Dealer's Name and Telephone Number				Engine:		Fuel Type:					
Aug 2011		Mid Island Hyundai				No: Cylinders		Gas					
Original Owner		Dealer's City		State		Zip Code							
X		Centereach		N.Y		1172		4					
Transmission Type		Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)					
Automatic		X				Yes		15-AUG-2013					
Cruise Control		X											
FAILED COMPONENT(S)/PART(S) INFORMATION													
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, ENGINE (PWS), 110000 ELECTRICAL SYSTEM								Failure Mileage		Failure Speed			
								33000		25			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE													
Tire Make				Tire Model (Name or Number)				Tire Size (Example P215/65R15)					
DOT No. (Example: DOTM19ABC036)				Original Equipment		Failure Location:							
				<input type="checkbox"/>									
Tire Component Code				Tire Failure Type:									
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE													
Make:				Date Manufactured:				Model No./Name:					
Seat Type:				Installation System:									
Child Seat Component Code:				Failed Part:									
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)													
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police					
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0		0		N					
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).													
TL* THE CONTACT OWNS A 2012 HYUNDAI ELANTRA. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 25 MPH, THERE WAS A LOUD GRINDING NOISE AS THE VEHICLE STALLED. IN ADDITION, THE ELECTRONIC STABILITY CONTROL WARNING LIGHT ILLUMINATED. THE VEHICLE COULD BE RESTARTED. THE FAILURE RECURRED ON SEVERAL OCCASIONS. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 33,000.													
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY													
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.													

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Cars electronic Stability Control(ESC) activates for no apparent reason causing car to come to an abrupt stop. Extremely dangerous. Showed the salesperson of Mid Island Hyundai by having him drive with me the actions the vehicle was making. He stated I would not let my daughter drive this car. Could not show service department because it was closed that day. Car was under warranty yet they still did not fix the vehicle because the problem was intermittent. They blamed the tires so we changed the tires and action occurred again. The tires were brand new when I looked this problem up on the internet it had occurred only a few times but when it did happen it was extremely dangerous. Please look into this problem

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

MID-ISLAND
NY 117
24 SEP '15
PM 1 L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration