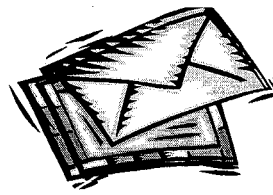


NHTSA ccmMercury Routing Slip



CL10670690-3191

Printed: 1/14/2015

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES15-000177

XREF #:

Delivery: REG

Rec'd Date: 1/14/2015

Doc Type: CNG

Address To: DOT/I

Referred By: NPO-011

Doc Date: 1/6/2015

Due Date: 2/5/2015

S10 #:

DOT/I #: S - 2015 5

RMP #:

**Subject: LETTER FROM SENATOR FLAKE ON BEHALF OF CONSTITUENT [REDACTED] RE
COMPLIANTS/CHRYSLER JEEP & DODGE (MICHAEL NELSON) DUE TO SENATE MAIL PROCEDURES,
PLEASE SEND CORRESPONDENCES BY FAX TO PHONEIX OFFICE (602) 840-4848 OR
MICHAEL_NELSON@FLAKE.SENATE.GOV**

Ack Date:

**Sign Office: DIR. GOVT.
AFFAIRS**

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: ALISON PASCALE

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE JEFF FLAKE
UNITED STATES SENATOR
2200 EAST CAMELBACK ROAD, SUITE 120
PHONEIX, AZ 85016
Tel: 602-840-1891 Fax: E-mail:

JAN 15 2015

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	1/14/2015	2/5/2015	
NVS-010	INFORMATION	1/14/2015		1/14/2015
NGA-110	SIGN	1/14/2015		

NM
1/15/15
SMD

JEFF FLAKE

ARIZONA

SR-368 RUSSELL SENATE OFFICE BUILDING
(202) 224-4521

COMMITTEE ON FOREIGN RELATIONS

COMMITTEE ON
ENERGY AND NATURAL RESOURCES

COMMITTEE ON THE JUDICIARY

COMMITTEE ON AGING

United States Senate

WASHINGTON, DC 20510-0305

STATE OFFICES:

2200 EAST CAMELBACK ROAD
SUITE 120

PHOENIX, AZ 85016
(602) 840-1891

6840 NORTH ORACLE ROAD
SUITE 150

TUCSON, AZ 85704
(520) 575-8633

January 6, 2015

~~Mr. Donald Day~~

~~Department of Transportation~~

Aviation Consumer Protection Division

1200 New Jersey Avenue, SE

Washington, DC 20590-0001

Dear Mr. Day,

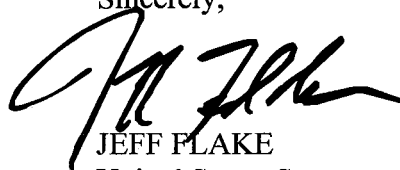
The enclosed information is sent for your consideration. Please forward to me the necessary information so that I may respond to my constituent, [REDACTED]

Please reply to the attention of Michael Nelson of my staff in Phoenix. **Due to Senate mail procedures, please send your response by fax to my Phoenix office at (602) 840-4848. Should you wish to convey it instead via electronic mail attachment on agency letterhead, please do so at michael_nelson@flake.senate.gov.**

Naturally, I do not expect any action to be taken in this matter that would contravene existing rules, regulations and ethical guidelines.

Thank you for your assistance in this matter.

Sincerely,



JEFF FLAKE

United States Senator

JF:mn



JEFF FLAKE
ARIZONA

WASHINGTON, DC
(202) 224-4521

COMMITTEES:
JUDICIARY

FOREIGN RELATIONS

ENERGY AND
NATURAL RESOURCES

SPECIAL COMMITTEE
ON AGING

And John McCain

United States Senate
WASHINGTON, DC 20510

STATE OFFICES:
2200 EAST CAMELBACK RD
SUITE 120
PHOENIX, AZ 85016
(602) 840-1891
FAX: (602) 840-4092

6840 NORTH ORACLE RD
SUITE 150
TUCSON, AZ 85704
(520) 575-8633
FAX: (520) 797-3232

PRIVACY ACT CONSENT FORM

TO WHOM IT MAY CONCERN:

DATE 1-4-15

In accordance with the provisions of Public Law 93-579 (The Privacy Act of 1974), I hereby give my consent for information concerning me to be furnished to Senator Jeff Flake. I request that any relevant information he may require in order to assist in responding to my inquiry, as his constituent, be provided to him in accordance with the provisions of the law.

NAME [REDACTED]

(Mr./Mrs./Ms.)

ADDRESS: [REDACTED]

CITY, STATE, ZIP: PHOENIX AZ

PHONE: (home) [REDACTED] (work) [REDACTED]

To begin your inquiry, we require the following information:

FEDERAL AGENCY INVOLVED: DEPT OF TRANSPORTATION NHTSA
SOCIAL SECURITY NUMBER: NA
CIVIL SERVICE CLAIM NUMBER: NA
VETERAN'S CLAIM NUMBER: NA
BRANCH OF SERVICE: NA RANK [REDACTED]
ALIEN REGISTRATION NUMBER: A: NA
DATE AND PLACE OF BIRTH: NA

IF REQUESTING HELP ON BEHALF OF ANOTHER, GIVE THE ABOVE INFORMATION FOR THAT PERSON. HIS/HER NAME: NA

HAVE YOU CONTACTED ANOTHER CONGRESSIONAL OFFICE? ☒ YES ☐ NO
WHOSE? AZ SENATORS + REPS

Briefly explain the problem or information desired. Attach a separate sheet if necessary. Be sure to include necessary information and send documentation, if available.

See Attached

SIGNATURE

[REDACTED]

Note: Residents of Cochise, Pima and Santa Cruz counties should fax the completed form to the Tucson office; residents of all other Arizona counties should fax the completed form to the Phoenix office. Both addresses are at the top of this form.

DEATH TRAP...I am duly noticed (P60/NHTSA 14V-634) of a defect in my 2013 Chrysler 300 purchased from Bill Luke Chrysler Jeep & Dodge Inc. on 11/25/2012 in the amount of \$33,768.39. The Notice came from Chrysler Group LLC to VIN specific owners. Huge type..."IMPORTANT SAFETY RECALL"

The defect is in vehicles equipped with a 160 amp alternator and generally with a 3.6L engine. This is a SERIOUS DEFECT in the event of failure..."The driver will have limited or no detection of the alternator failing, which can result in vehicle shutdown while driving and/or an underhood electrical fire." A number of communication exchanges between NHTSA and Chrysler Group, LLC, refer to a failure causing a vehicle shut down affecting all electrical systems (steering, braking, etc) without warning. To date there have been no recorded serious accidents but there have been some 150 incident investigations of Chrysler vehicles equipped as mentioned above. A DEATH TRAP disaster just waiting to happen.

Chrysler Group tells me that they have no timeline for completing the repair...in fact they don't have the part available. It appears that the part needs to be designed and manufactured before Chrysler Group can begin the repair process. A "reasonable" time for completing the repair is not on the table.

Bill Luke Chrysler Jeep & Dodge, Inc. and Chrysler Group LLC have refused to provide loaner or rental cars during the time it will take to complete repairs on the defective vehicles.

I refuse to operate a vehicle that I have been duly noticed is defective and might be the instrument causing accidental property and/or personal injury or death to me, my family, or the general public. I should not have to make that choice. THE DEATH TRAP has been stored since 12/15/14.

Actually, this Chrysler Safety Recall is a diabolically clever CYA. Chrysler Group and Bill Luke Chrysler seek to shift their liability for a defective vehicle onto the backs of consumers. Owners are forced to either park the vehicle for an indefinite period and be without the vehicle they purchased...or, drive the vehicle and by virtue of being forewarned of the defective nature of the vehicle, be held responsible for any personal or property damage resulting from an accident caused by the defect. Pretty devious.

It appears that NHTSA is a willing partner with Chrysler to this CYA. NHTSA shields Chrysler from legal action. This travesty must not be allowed to continue. I have sent at least two email messages to NHTSA staff and one to the Department of Transportation with no response. Hopefully, you will be more responsive.

I have made numerous attempts to trade the Chrysler 300 for a Cadillac or Lincoln of similar MSRP. Even in the end of quarter, end of year market condition with numerous incentives...each of 5 separate dealers will only offer a trade value of between \$3000 and \$4000 below the suggested Kelley Blue Book trade value of the 2013 Chrysler 300. I can't trade a recognized DEATH TRAP without suffering unreasonable financial cost and I can't drive it without accepting and unreasonable DEATH TRAP risk.

[REDACTED], Phoenix, AZ [REDACTED]



2014 Senate Input Form for Governmental Affairs Correspondence Control Sheet (I-10), W85-328



Control Number S - 2015 5

General

Date DOT Received 1/13/2015
Date DOT Entered 1/13/2015
Member's Date 1/6/2015
Member Last Name Flake
Member First Name Jeff
Member Organization United States Senator
Address1 2200 East Camelback Road, Suite 120
Address2
City Phoenix
State AZ
Zip 85016

Constituents

File Name [REDACTED]
Date 1/13/2015
Subject Complaints/ Chrysler Jeep & Dodge
Action Office NHTSA
Action Code
Due Date 2 /5 /2015

Contacts

MemberContact Michael Nelson
Phone (602) 840-4848
Pending ☐
Closed Date
Remarks Would like for the response to be fax, pr
DOT Contact Corneshia Levy at (202) 366-4573

Notes: