 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received 06-JAN-2015</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10670400</p>	
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>		<p>E-mail Address [REDACTED]</p>	
<p>Address [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>			
<p>City HATFIELD State PA Zip Code [REDACTED]</p>		<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GNEK13TOYJ [REDACTED]</p>		<p>Make CHEVROLET</p>	<p>Model TAHOE</p>	<p>Model Year 2000</p>	
<p>Date Purchased ~ 3-1-2000</p>	<p>Dealer's Name and Telephone Number BERGEYS CHEVROLET 215-822-4100</p>		<p>Engine: No: Cylinders 8</p>	<p>Fuel Type: GAS</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City COLMAR</p>	<p>State PA</p>	<p>Zip Code 18915</p>		
<p>Transmission Type AUTOMATIC</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p>Incident Date(s) 05-JAN-2015</p>	
FAILED COMPONENT(S)/PART(S) INFORMATION					
<p>Vehicle Component Code: BRAKES (RWST) ABS</p>			<p>Failure Mileage 148250</p>	<p>Failure Speed 5 MPH</p>	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM9ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available):</p> <p>TL* THE CONTACT OWNS A 2000 CHEVROLET TAHOE. THE CONTACT STATED THAT WHILE DRIVING AT LOW SPEEDS, THE ABS ACTIVATED INDEPENDENTLY. THE DEALER STATED THAT THE VEHICLE HAD UNWANTED ABS ACTIVATION. THE DEALER CLEANED THE GROUNDS, CALIPERS, AND ROTORS, LUBED THE WHEEL SPEED SENSOR MOUNTS, AND CHECKED AND CLEANED THE HUBS. THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 05V379000 (SERVICE BRAKES, HYDRAULIC). THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 148,250.</p> <p>ON JAN 5, 2015 AND THE VEHICLE STOPPING DISTANCE IS INCREASED AND DOES NOT STOP IMMEDIATELY. ADDITIONALLY ON MAY 11, 2012 (SEE ATTACHED POLICE REPORT) WHILE DRIVING AT 5-10 MPH MY VEHICLE DID NOT STOP IN TIME AND I HIT THE REAR BUMPER OF THE</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

CAR IN FRONT OF ME. I SETTLED THE INSURANCE CLAIM OUTSIDE OF USING INSURANCE AND PAID THE OTHER DRIVER \$535.09 FOR HIS BUMPER REPAIR. (SEE ATTACHED CHECK & LETTER)



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- QUICK LUBE

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610 N. BETHLEHEM PIKE (RT. 309)
COLMAR, PA 18915

SERVICE 215-822-4140
 PARTS 215-822-4160
 SALES 215-822-4100
 TOLL FREE 1-877-BERGEYS

SERVICE ON ALL MAKES & MODELS

HOME PHONE NO.		CELL PHONE NO.		WORK PHONE NO.		INVOICE DATE		INVOICE NO.	
						01/05/2015			
YEAR	MAKE	MODEL	VIN	PAINT	VEHICLE SERIAL NUMBER				
2000	CHEVROLET	TAHOE 4WD		PEWTER	1GNEK13T0YJ				
226869 - CASH Del. date: 03/17/2000						VEHICLE NO.			
HATFIELD, PA						148,258	1955		
						148,259			

*** Repair order date: 01/05/2015

Job# 1

LABOR:

Concern: CUSTOMER REQUEST; ABS WILL ACTIATVE WHEN ALMOST AT COMPLETE STOP RED BRAKE WARNING LIGHT IS ALSO ON

Correction: ROAD TEST HAS UNWANTED ABS ACTIVATION, SCAN FOR FOR CODES , HISTORY CODES C0265 , CLEAN GROUND AS PER BULLETIN DOC #2245394, CHECK RED BRAKE LIGHT ONM FOUND FLUID LEVEL SWITCH AT MASTER CYLINDER BAD , R/R BOTH FRT CALIPERS AND ROTORS TO CLEAN AND PAINT AND LUB WHEEL SPEED SENSORS MOUNTS , CLEAR ALL CODES AND ROAD TEST OK CHECK AND CLEAN HUBS

Handwritten:
 ABS REPAIR
 298.00
 + 17.88 TAX
 \$315.88

298.00

Comments: CUSTOMER DECLINED FIXING RED BARKE LIGHT,

Total for Job# 1

298.00

Job# 2

LABOR: FREE 27 PT INSPECTION

0.00

Job# 3

LABOR:

Concern: ADDED OPERATION: KEY FOB INOP ,

Cause: FOB IS WORN OUT

Correction: CHECK AND FOUND BATTERY IS OK , FOB IS WORN CUSTOMER DELINED SERVICE BAY DIAGNOSTIC TIME

19.90

Total for Job# 3

19.90

TOTALS:

.....Total LABOR	317.90
.....Sales Tax	19.07
=====	
Please pay this amount:	336.97

Customer Signature

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. A 1.5% INTEREST CHARGE IS APPLIED ON ANY BALANCE PAST 30 DAYS. MAIL PAYMENT TO: Bergey's Inc. • 462 Harleysville Pike • Souderton, PA 18964

BERGEYS CHEVROLET
518 ROUTE 309
COLMAR, PA 18915
2158224100
38990000132750

Merchant ID: 00061325750

Ref #: 0040

Sale

XXXXXXXXXX

DISCOVER

Entry Method: Swiped

Total: \$ 336.97

01/05/15

19:46:02

Inv #: [REDACTED]

Appr Code: 00567B

Transaction ID: 095005031620493

Apprvd: OnLine

Batch#: 000314

Customer Copy

THANK YOU

CREDIT CARD PAYMENT
TO BERGEY'S CHEVROLET
TO FIX ABS PROBLEM.

MAY 11, 2012 POLICE REPORT OF MINOR CRASH. AT THE

TIME OF THE CRASH I WAS TRAVELING AT 5-10 MPH AND

THE VEHICLE DID NOT STOP.

SP 7-0501TX-Driver Exchange
SP 7-0099TX-Non Reportable

Commonwealth of Pennsylvania
Non-Reportable Crash Record

INCIDENT NUMBER

PA STATE POLICE - PHILADELPHIA

(215) 560-6200

DATE OF CRASH 05/11/2012	TIME OF CRASH 17:10 hrs.	DAY OF WEEK FRIDAY	COUNTY MONTGOMERY	MUNICIPALITY PLYMOUTH TWP
ROUTE # 0476	SEGMENT #	STREET VETERANS MEMORIAL		STREET ENDING HIGHWAY
PATROL ZONE 05	INVESTIGATOR / INVESTIGATOR SIGNATURE CHEANG, KAMHONG			BADGE NUMBER 10753
REVIEWER			REVIEWER BADGE NUMBER	APPROVAL DATE
Latitude: Degrees 40	Minutes 06	Seconds 11	Decimal 959	Longitude: Degrees 75
				Minutes 17
				Seconds 25
				Decimal 051

Location:

ON I 476 S/B @ MILE MARKER 19.3

Driver / Vehicle	UNIT # 001	DRIVER'S LAST NAME	FIRST NAME	MI P	SUFFIX	DOB	GENDER MALE	PHONE NUMBER
	STREET ADDRESS		CITY HATFIELD			STATE PA	ZIP CODE	
	LICENSE NUMBER		LICENSE STATE PA	CLASS C		EXPIRATION DATE 06/22/2014		
	INSURANCE COMPANY STATEFARM				POLICY NUMBER		POLICY EXPIRATION DATE 11/05/2012	
	OWNER'S LAST NAME OR BUSINESS NAME			FIRST NAME		MI P	SUFFIX	
	STREET ADDRESS		CITY HATFIELD			STATE PA	ZIP CODE	
	VEHICLE YEAR/MAKE 2000 CHEVROLET		MODEL TAHOE					
	VIN 1GNEK13T0YJ	LICENSE PLATE #	STATE PA	VIOLATIONS (INCLUDING SECTION NUMBERS):			DRIVER CHARGED? NO	

Driver / Vehicle	UNIT # 002	DRIVER'S LAST NAME	FIRST NAME	MI P	SUFFIX	DOB	GENDER MALE	PHONE NUMBER
	STREET ADDRESS		CITY MALVERN			STATE PA	ZIP CODE	
	LICENSE NUMBER		LICENSE STATE PA	CLASS C		EXPIRATION DATE 03/12/2015		
	INSURANCE COMPANY USAA				POLICY NUMBER		POLICY EXPIRATION DATE 09/07/2012	
	OWNER'S LAST NAME OR BUSINESS NAME			FIRST NAME		MI	SUFFIX	
	STREET ADDRESS		CITY MALVERN			STATE PA	ZIP CODE	
	VEHICLE YEAR/MAKE 2009 PONTIAC		MODEL VIBE					
	VIN 5Y2SP670X9	LICENSE PLATE #	STATE PA	VIOLATIONS (INCLUDING SECTION NUMBERS): NONE			DRIVER CHARGED? NO	

PAYMENT TO OTHER DRIVER TO REPAIR HIS BUMPER

6-5-2012

[REDACTED]

THANK YOU FOR THE OPTION OF SETTLING
THIS OUTSIDE OF STATE FARM. SORRY FOR
THE INCONVIENCE. [REDACTED] GOOD LUCK IN
YOUR STUDIES IN COLLEGE.

TAKE CARE,


[REDACTED]

[REDACTED]
[REDACTED] DRIVE
HATFIELD, PA [REDACTED]

DATE 6-5-2012

PAY TO THE ORDER OF [REDACTED] \$ 535.09

Five Hundred Thirty Five and $\frac{09}{100}$ DOLLARS

 **MERCK SHARP & DOHME**
FEDERAL CREDIT UNION
West Point, PA 19486-0004

MEMO: PAYMENT FOR BUMPER REPAIR [REDACTED]

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Hatfield, PA



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

20077\$9382

