


MAR 10 2015

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 02-JAN-2015	Repository <input type="checkbox"/> Reference No. 10669706
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	E-mail Address
Address [REDACTED]		Evening Telephone Number	
City MILAN	State MI	Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G2NW52E71C [REDACTED]		Make PONTIAC	Model GRAND AM
Model Year 2001		Date Purchased	Dealer's Name and Telephone Number
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Engine: No: Cylinders	Fuel Type:		Incident Date(s) 29-DEC-2014
Transmission Type	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 110000 ELECTRICAL SYSTEM		Failure Mileage 150000	Failure Speed 70
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1A9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash, <input type="checkbox"/> Yes, <input checked="" type="checkbox"/> No	Fire, <input type="checkbox"/> Yes, <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2001 PONTIAC GRAND AM. THE CONTACT STATED THAT THE VEHICLE WAS SERVICED UNDER NHTSA CAMPAIGN NUMBER: 14V400000 (ELECTRICAL SYSTEM); HOWEVER, THE RECALL REMEDY DID NOT SUFFICE TO DETER THE DEFECT. WHILE DRIVING 70 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE DEALER AND MANUFACTURER WERE MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 150,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

In Oct. 2014 I received a recall notice for my daughters Pontiac 2001 Grand Am. I went to the dealership - they put on a key cover. On Dec. 29, 2014 - we were moving my daughter to Maryland for an internship. my 2 daughters were following us & at approx 4:00 am on a major highway in Pennsylvania - my daughters knee bumped the key in the ignition switch - the car shut off. The headlights, dash-board lights went out & the steering as well. They were able to pull the car

ATTACH ADDITIONAL SHEETS IF NECESSARY

"see attached paper"

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



IF SO:

Use the enclosed form to file a report.

OR VISIT

www.safercar.gov

OR CALL:

Vehicle Safety Hotline

888-327-4236



off the highway, a little, but not completely.
They put the key back in the ignition &
started the car, pulling off to the side of the
road. when I got back to michigan, I called
the GM recall no @ 1-800-222-1020 & spoke
with julia. I was told to go back to the
dealership to have the key cover back on (which
we realized fell off) It did not fix the
problem the first time & I do not want to
find out it did not work the second time
& have a possible accident that could result in
an injury or worse yet death.
